

# NEW ZEALAND TOURISM PRODUCTS: OPERATING UPDATES

 Hobbiton™ Movie Set Tours  
Matamata

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## Introduction

Aotearoa New Zealand is excited to be welcoming back both our trade industry friends and manuhiri (visitors), inviting all to explore the unique culture, people and natural environment of this beautiful motu (country) once more.

Throughout an extremely challenging time for tourism, our industry has shown great resilience with most experiences remaining operational and many new products opening, however the landscape has changed.

This e-book aims to keep you as up to date as possible in this dynamic environment – as new products are launched and sadly, as some close their doors.

New Zealand’s regional tourism organisations are experts on the products in their regions, so we’ve included links to the Regional Toolkit as well as their websites for further information.

We will be updating this e-book quarterly. If you are aware of any changes that are not listed here, please email us at [traveltradenews@tnz.govt.nz](mailto:traveltradenews@tnz.govt.nz) with any updates.

Ngā mihi  
Tourism New Zealand Trade Team

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## New Operators and Products *(Jan 2020 onwards)*

| Product Name                                      | Region    | Description   | Contact Details              | Commissionable for Trade |
|---|-----------|---|------------------------------|--------------------------|
| Aqua Restaurant                                   | Northland | Located inside the Hundertwasser Art Centre, the Aqua Restaurant and Bar is one of the most iconic eateries in the north.   | Sarah.Archer@northlandnz.com | No                       |
| Barefoot Sailing Adventures Lagoon Bay Cruise     | Northland | This four-hour cruise is perfect for visitors who are a little short on time but want an unforgettable sailing adventure.   | Sarah.Archer@northlandnz.com | Yes                      |
| Coastal E-Bikes                                   | Northland | Coastal eBikes Mangawhai provides top of the line stylish electric bikes.   | Sarah.Archer@northlandnz.com | No                       |
| Kamo Wildlife Sanctuary                           | Northland | Home to lions, tigers, leopards, and a cheetah, visiting the sanctuary is an awe-inspiring experience.  | Sarah.Archer@northlandnz.com | No                       |
| Loco  | Northland | LOCO is Whangarei's newest, coolest, hippest bar eatery.  | Sarah.Archer@northlandnz.com | No                       |
| Ngawha Springs                                    | Northland | We invite you to bathe in the healing waters at Ngawha Springs and let the ancient energy revitalise your senses while the minerals from deep in the earth permeate your body.                              | Sarah.Archer@northlandnz.com | Yes                      |
| Te Ahurea   | Northland | Ngāti Rēhia invites you to Te Ahurea, a unique Māori cultural and historical experience that will take you on an ancient, contemporary, and futuristic journey through time.                                | Sarah.Archer@northlandnz.com | Yes                      |
| The Huts Pop Up                                   | Northland | 4 x 4 Suzuki vehicles with retrofitted roof top tent, Dehei bedding and portable gas cooking facilities.  | Sarah.Archer@northlandnz.com | Yes                      |
| The New Zealand Electric Boat Co.                 | Northland | We offer a range of high-quality, silent electric boats for hire on the beautiful Kerikeri river.   | Sarah.Archer@northlandnz.com | Yes                      |
| Winery Experiences at The Landing                 | Northland | This exclusive tour includes a private boat transfer, a tour of The Landing including historical sites and the vineyard, before enjoying a wine tasting, two-course lunch, and winery tour.                 | Sarah.Archer@northlandnz.com | Yes                      |
| Yukon Dive  | Northland | As a small independently run operation with smaller groups of divers, Yukon Dive can tailor the diving to suit the level of experience.   | Sarah.Archer@northlandnz.com | Yes                      |
| All Blacks Experience                             | Auckland  | Learn the story and feel the passion behind the All Blacks haka on a 45-minute guided tour. Visitors can also test their rugby skills against All Blacks and Black Ferns in our hands-on, interactive zone. | fiona.doyle@aucklandnz.com   | Yes                      |
| Auckland Town Hall Tours                          | Auckland  | Knowledgeable tour guides share the fascinating history of this iconic landmark on a one-hour tour.   | fiona.doyle@aucklandnz.com   | Yes                      |
| Hīkoi to Britomart: Contemporary Māori street art | Auckland  | Walking tour of contemporary Māori street art.  | fiona.doyle@aucklandnz.com   | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name  | Region   | Description  | Contact Details            | Commissionable for Trade |
|---|----------|--|----------------------------|--------------------------|
| Hotel Fitzroy   | Auckland | Located in the central Auckland suburb of Ponsonby, the hotel offers a complimentary mini-bar and complimentary hors d'oeuvres and drinks served in the Library  | fiona.doyle@aucklandnz.com | Yes                      |
| Imagine Beach Road  | Auckland | Hotel located on Beach Road in the CBD. Offers Studio, Studio Executive, and Interconnecting Studio rooms, complimentary WiFi, 24-hour reception, daily or weekly servicing options.   | fiona.doyle@aucklandnz.com | Yes                      |
| Kiwi Tuk Tuk  | Auckland | Custom itinerary Waiheke Island Tours on Tuk Tuks.   | fiona.doyle@aucklandnz.com | Yes                      |
| Nesuto Stadium Hotel and Apartments                           | Auckland | The hotel is located near the Britomart precinct in the CBD and offers stylish and spacious hotel and apartment-hotel accommodation, ideal for business or leisure.  | fiona.doyle@aucklandnz.com | Yes                      |
| QT Auckland (hotel)   | Auckland | The hotel is located on the Waterfront in Central Auckland. It offers a signature restaurant run by Sean Connolly, and has a rooftop bar with Viaduct views  | fiona.doyle@aucklandnz.com | Yes                      |
| Ramada Hotel & Suites Newmarket                               | Auckland | One and two-bedroom apartments with full kitchens and in-room laundry facilities. Rooms have complimentary high-speed internet access and car parking is available.  | fiona.doyle@aucklandnz.com | Yes                      |
| Sofitel Auckland Viaduct Harbour                              | Auckland | The hotel has undergone refurbishments including privilege services for guests, new restaurant, Champagne bar, café, and a new-looks spa.  | fiona.doyle@aucklandnz.com | Yes                      |
| Sudima Auckland City  | Auckland | The 4.5-star hotel offers many rooms with a harbour view. The property also has a Lobby Restaurant & Bar plus a rooftop bar.   | fiona.doyle@aucklandnz.com | Yes                      |
| The Civic Tours   | Auckland | Knowledgeable guides share the atmospheric theatre's fascinating history on this one-hour tour.  | fiona.doyle@aucklandnz.com | Yes                      |
| The Hotel Britomart   | Auckland | The Hotel Britomart is located within the Britomart precinct in the CBD. It is 100% non-smoking, and is New Zealand's first 5 Green-Star rated building, holding a 5 Green Star Hotel accreditation from the New Zealand Green Building Council. | fiona.doyle@aucklandnz.com | Yes                      |
| The Park Hyatt Auckland                                       | Auckland | Park Hyatt offers glamorous views of the Waitematā Harbour and has a stunning lookout of Wynyard Quarter's Lighter Basin. The hotel includes 4 restaurants and bars and a 25m infinity pool.   | fiona.doyle@aucklandnz.com | Yes                      |
| Toi Tū Toi Ora: Contemporary Māori Art - Auckland Art Gallery | Auckland | Toi Tū Toi Ora: Contemporary Māori Art will be the largest exhibition in the 132-year history of Auckland Art Gallery Toi o Tāmaki.  | fiona.doyle@aucklandnz.com | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name  | Region        | Description  | Contact Details            | Commissionable for Trade |
|---|---------------|--|----------------------------|--------------------------|
| Travelodge Hotel Auckland Wynyard Quarter               | Auckland      | Positioned in the middle of the action in the fast-developing Wynyard Quarter precinct.  | fiona.doyle@aucklandnz.com | Yes                      |
| Weta Workshop Unleashed                                 | Auckland      | Part film set. Part creative workshop. But all is not what it seems.   | fiona.doyle@aucklandnz.com | Yes                      |
| White Glove Experiences                                 | Auckland      | Offers a range of unique, fun, and inspiring events.   | fiona.doyle@aucklandnz.com | Yes                      |
| Bird on a Wire  | Waikato       | Restaurant with good vibes and free-range rotisserie chicken.  | amber@waikatonz.com        | No                       |
| Cornerstone Kitchen                                     | Waikato       | Cornerstone Kitchen at Cornerstone Alpacas.  | amber@waikatonz.com        | No                       |
| Cheetahs at Hamilton Zoo                                | Waikato       | Hamilton Zoo has welcomed four Cheetah boys into the zoo whānau. Arriving fresh from Australia in April 2021, Radi, Bomani, Manni and Denzel have settled into their new home and are now on display to the public.                                    | amber@waikatonz.com        | No                       |
| Raglan Boat Chargers - Morning Cruise                   | Waikato       | Raglan Boat Charters has launched a morning scenic harbour cruise in addition to their already popular sunset cruise.  | amber@waikatonz.com        | Yes                      |
| Sentinel Café   | Waikato       | Sentinel Café is in the heart of Hamilton's CBD.   | amber@waikatonz.com        | No                       |
| Bites of the Bay  | Bay of Plenty | Take a guided tour around the Bay of Plenty and meet the artisan food and beverage producers that help make this region a foodie's delight.  | loretta@bayofplentynz.com  | Yes                      |
| BaseCamp venue at Secret Spot                           | Rotorua       | BaseCamp is a lux safari tent located at Secret Spot Hot Tubs with seating for up to 70 people indoors.  | Lou.Baddiley@rotoruaNZ.com | No                       |
| Geyser by Night at Te Puia                              | Rotorua       | For the first time ever, Te Puia's geothermal valley is revealed under night skies, providing a multi-sensory experience that makes Geyser by Night truly remarkable.  | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Hui E! Kai E! and Makue! Kai E! at Tamaki Māori Village | Rotorua       | Tamaki Māori Village offers two new interactive and immersive experiences where visitors prepare what is possibly the world's first fried-bread burger. While dining with your hosts, you'll be entertained and enlightened by stories of new and old. | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Kokako Retreat  | Rotorua       | Kokako Retreat is a luxurious, off-grid glamping experience surrounded by native forest and farmland.  | Lou.Baddiley@rotoruaNZ.com | No                       |
| Mt Tarawera Volcanic Crater Experience                  | Rotorua       | Kaitiaki Adventure's new 6.5-hour Mt Tarawera Volcanic Crater Experience is a culturally steeped guided hiking expedition.   | Lou.Baddiley@rotoruaNZ.com | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region     | Description  | Contact Details            | Commissionable for Trade |
|--|------------|--|----------------------------|--------------------------|
| Round Trip - Waimangu Volcanic Valley                          | Rotorua    | Round Trip is a multi-destination tour through Waimangu Volcanic Valley, Totally Tarawera, and the Buried Village of Te Wairoa.  | Lou.Baddiley@rotoruaNZ.com | No                       |
| Steaming Cliffs Kayak Tour on Lake Rotomahana                  | Rotorua    | Paddle on magnificent Lake Rotomahana on this guided kayak tour.   | Lou.Baddiley@rotoruaNZ.com | -                        |
| Trubridge Horoeoka Lantern at Redwoods Treewalk & Nightlights  | Rotorua    | Trubridge Horoeoka Lantern, created by David Trubridge, is an impressive wood structure towering 9-metres tall and suspended 15-metres from the ground at Redwoods Treewalk.           | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Volcanic Air - Floatplane remote hot pools /bathing experience | Rotorua    | A 2-hour remote hot pool bathing experience at the Rotoiti hot pools.  | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Volcanic Air - Helicopter Volcanic Heli Hike - Tarawera falls  | Rotorua    | This is an approximate 6.5 hours tour incorporating the popular Helicopter Mount Tarawera landing with an approximate 3.5 hours hike to the beautiful Tarawera falls.                  | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| V-Force at Velocity Valley                                     | Rotorua    | V-Force is a reverse bungy that sends you 45ms (148ft) skyward at speeds up to 80kmp/h (50mi/h).   | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Whaka e-Bike Trail Experience                                  | Rotorua    | Whakarewarewa - The Living Māori Village together with Electric Bike Rentals Rotorua offers visitors an exclusive Whaka E-Bike Trail experience into the Whakarewarewa Valley Reserve. | Lou.Baddiley@rotoruaNZ.com | Yes                      |
| Dropzone at the Landing  | Lake Taupō | Family entertainment including tenpin bowling, trampoline park, Ninja course, arcade, indoor playground, and cafe.   | Amanda@lovetaupo.com       | No                       |
| Jimmy Coops Lakehouse  | Lake Taupō | Jimmy Coops Lakehouse serves craft beer and burgers.   | Amanda@lovetaupo.com       | No                       |
| Positive Kaibrations   | Lake Taupō | Focusing on delicious vegan and vegetarian fare.   | Amanda@lovetaupo.com       | No                       |
| The Dance Club   | Lake Taupō | Taupō's newest nightlife spot.   | Amanda@lovetaupo.com       | No                       |
| The Huts Pop Ups   | Lake Taupō | Four fully themed escape rooms.  | Amanda@lovetaupo.com       | No                       |
| Waihaha Great Lake Trails – one day MTB package                | Lake Taupō | Experience an epic day of mountain biking on one of Taupō's exhilarating Grade 3 trails. The package includes meals, transfers, and full suspension e-bike hire.                       | Amanda@lovetaupo.com       | No                       |
| Bradley's Garden Mini-Putt Golf                                | Ruapehu    | Unique 9-holes of outdoor mini-putt golf fun.  | mahalee@visitruapehu.com   | No                       |
| CamoKai Takeaways  | Ruapehu    | Takeaway food truck in National Park Village across from SkiBiz.   | mahalee@visitruapehu.com   | No                       |

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| Product Name   | Region  | Description   | Contact Details          | Commissionable for Trade |
|--|---------|---|--------------------------|--------------------------|
| Camp Epic - Glamping on the Timber Trail                 | Ruapehu | 19 luxury tents, fully equipped kitchen/dining area and possibly the best showers in New Zealand.   | mahalee@visitruapehu.com | Yes                      |
| Fly Fishing by Jet Boat with Blazing Adventures          | Ruapehu | Unique fly fishing experience with an exhilarating jet boat ride down the Whanganui River into remote, untouched fishing spots alongside a local NZ fly-fishing champion.                 | mahalee@visitruapehu.com | Yes                      |
| Guided Cultural Canoe journeys with Owhango Adventures   | Ruapehu | Single or multi-day guided canoe journeys with your own local cultural navigator on a uniquely designed canoe waka with options for meals and accommodation.                              | mahalee@visitruapehu.com | Yes                      |
| Kai Nui Eatery and Coffee Cart                           | Ruapehu | New eatery and coffee cart in downtown Taumarunui.  | mahalee@visitruapehu.com | No                       |
| Mountains to Sea Ngā Ara Tūhono Cycle Trails upgrade     | Ruapehu | Major upgrades and improved maintenance of several cycle trails on the Mountains to Sea Cycle Trail.  | mahalee@visitruapehu.com | No                       |
| Ohakune Disc Golf  | Ruapehu | Nine disc golf hole course located in the Mangawhero Reserve.   | mahalee@visitruapehu.com | No                       |
| Rhine of the Pacific tours at Forgotten World Adventures | Ruapehu | Travel the navigable length of the Whanganui River named in times gone by as the "Rhine of the Pacific". A three-night, four-day journey into our past but with a modern luxurious twist. | mahalee@visitruapehu.com | Yes                      |
| Sauna, spa, and massage at Snowman Lodge and Spa         | Ruapehu | Traditional sauna, private spa, massage, and authentic Thai cuisine at Snowman Lodge and Spa.   | mahalee@visitruapehu.com | No                       |
| Studio pods at Plateau Lodge                             | Ruapehu | Self-contained studio pods at Plateau Lodge, National Park Village  | mahalee@visitruapehu.com | Yes                      |
| Te Awa Glamping  | Ruapehu | Riverside glamping escape on the banks of the Whanganui River with a custom-designed, one-of-a-kind, eco explorer tent.   | mahalee@visitruapehu.com | No                       |
| The Chef's Table at Blue Duck Station                    | Ruapehu | A remote, refined, conservation-focused restaurant experience.  | mahalee@visitruapehu.com | No                       |
| The Old Post Office Lodge                                | Ruapehu | The property has undergone a substantial renovation that now provides lavish art-deco-styled 7-bedroom accommodation featuring opulent decor including untold fascinating memorabilia.    | mahalee@visitruapehu.com | Yes                      |
| Timber Trail Lodge Meeting Room                          | Ruapehu | A private meeting space for up to 20 people, this is an ideal venue for team meetings and retreats at Timber Trail Lodge.   | mahalee@visitruapehu.com | Yes                      |
| Thorn Ohakune  | Ruapehu | Boutique espresso and lunch bar in central Ohakune.   | mahalee@visitruapehu.com | No                       |
| Toastie Ohakune  | Ruapehu | Serving toasties, doughnuts, coffee, and organic soda.  | mahalee@visitruapehu.com | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region     | Description   | Contact Details                       | Commissionable for Trade |
|--|------------|---|---------------------------------------|--------------------------|
| Wellness and Holistic Retreats at Snowy Waters Lodge | Ruapehu    | Bespoke wellness, yoga and healing sessions for visitors who are new to wellness practices or well experienced.   | mahalee@visitruapehu.com              | Yes                      |
| Wild Forest Collective - Ohakune                     | Ruapehu    | Offering local and exotic goods, clothing, home-decor, self-care products, services, and workshops.   | mahalee@visitruapehu.com              | No                       |
| Kopiko Aotearoa                                      | Taranaki   | A 1,070km bike packing route across the North Island from East Cape in Tairāwhiti to Cape Egmont in Taranaki (or reverse).  | jo@venture.org.nz                     | No                       |
| Pukeiti – The Fitness Trail                          | Taranaki   | The Fitness Trail is a gym circuit in natural surrounds through the Valley of the Giants in Pukeiti.  | jo@venture.org.nz                     | No                       |
| Quail's Nest Eatery                                  | Taranaki   | Chic and cosy eatery with a seasonal all-day menu.  | jo@venture.org.nz                     | No                       |
| State Bistro   | Taranaki   | Restaurant featuring classic dishes with the chef drawing on his experience in renowned old-school kitchens.  | jo@venture.org.nz                     | No                       |
| The Burnt Place Bar & Kitchen                        | Taranaki   | New restaurant in Hāwera.   | jo@venture.org.nz                     | No                       |
| The Taranaki Tunnel "Tiki Tour"                      | Taranaki   | All-day tour exploring the backroads of Taranaki stopping at hand dug tunnels and learning about the history of the area.   | jo@venture.org.nz                     | No                       |
| Maria Lane Eatery                                    | Whanganui  | Exciting laneway restaurant serving delicious fare.   | paul.chaplow@whanganuiand partners.nz | No                       |
| "That Place" Mountain Bike Park                      | Whanganui  | A new purpose-built mountain bike park next to a remote part of the Whanganui River but only 12km from Whanganui city.  | paul.chaplow@whanganuiand partners.nz | No                       |
| Martinborough Wine Tours                             | Wairarapa  | Exclusive & informative Martinborough wine tasting tours.   | barb@wairarapanz.com                  | Yes                      |
| The Royal Hotel Featherston                          | Wairarapa  | The Royal is historic, and beautifully renovated to create spaces full of character and charm and offers a wide range of facilities.  | barb@wairarapanz.com                  | Yes                      |
| Atura Wellington (Hotel)                             | Wellington | Fresh, comfortable and light accommodation, free WIFI, an exceptional dining experience at Frankie's Bar + Eatery as well as complimentary use of City Fitness Gym Thorndon.                                  | leanne.smith@wellingtonnz.com         | Yes                      |
| Naumi Wellington                                     | Wellington | After an extensive renovation this 116-room property has transformed into visual feast for the senses, enthralling guests with eclectic spaces inspired from seafaring, the literary world and enduring love. | leanne.smith@wellingtonnz.com         | Yes                      |
| Pipinui Point  | Wellington | Luxury accommodation perched on a cliff 250m above the Tasman Sea and surrounded by nature at every viewpoint.  | leanne.smith@wellingtonnz.com         | Yes                      |
| Ramada by Wyndham Wellington                         | Wellington | The hotel group also has two more hotels that are due to open later in the year. Microtel by Wyndham is the next one due to open in Q4 21 with 80 rooms.  | leanne.smith@wellingtonnz.com         | Yes                      |

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| Product Name   | Region        | Description   | Contact Details               | Commissionable for Trade |
|--|---------------|---|-------------------------------|--------------------------|
| Sojourne Apartment Hotel   | Wellington    | Nestled in a prime location and adorned with refreshing finishes, our Sojourn boutique apartments are for those who prefer relaxed sophistication.  | leanne.smith@wellingtonnz.com | Yes                      |
| The Intrepid Hotel   | Wellington    | The Intrepid Hotel is a place for discovery and exploration. Luxury where it matters, and convenience at the heart.   | leanne.smith@wellingtonnz.com | No                       |
| Wellington Chocolate Factory Masterclasses                           | Wellington    | A two-hour session where you're immersed in all things chocolate.   | leanne.smith@wellingtonnz.com | Yes                      |
| Wildfinder Kaitoke   | Wellington    | Choose from bike hire, shuttles, bush walks and white water rafting in the Wellington region.   | leanne.smith@wellingtonnz.com | Yes                      |
| Blend Premium Winemaker Tour – Marlborough Tour Company              | Marlborough   | Go behind the scenes in a selected Marlborough winery to become a winemaker for the day. Blend your own bottle of Marlborough Sauvignon Blanc to take home.   | courtneys@marlboroughnz.com   | Yes                      |
| 14th Lan Urban Hotel   | Marlborough   | Marlborough's newest urban retreat, 14th Lane is a fully refurbished heritage building that combines elegant simplicity with the luxury of modern tactile materials.  | courtneys@marlboroughnz.com   | Yes                      |
| Sounds Nature Cruise with Marlborough Tour Company                   | Marlborough   | Join the Sounds Nature Cruise to explore some of the most beautiful and fascinating spots in Queen Charlotte Sound/Tōtaranui.   | courtneys@marlboroughnz.com   | Yes                      |
| Middlehurst Station  | Marlborough   | Middlehurst Station offers an accommodation oasis in the heart of the Awarere Valley, Marlborough.  | courtneys@marlboroughnz.com   | Yes                      |
| Canyoning Aotearoa   | Nelson Tasman | A new canyoning company operating out of the Nelson Lakes National Park and Kahurangi National Park. In winter, experience the Dry Chasm canyoning tour in the Kahurangi. In summer, Hidden Falls at Nelson Lakes is their signature half-day tour. | donna.adlam@nelsontasman.nz   | Yes                      |
| Glowworm and Forest After Dark Tour at The Brook Waimārama Sanctuary | Nelson Tasman | New product operating in winter only. The Brook Waimārama Sanctuary provides scheduled winter glowworm and forest after-dark tours. Private tours on request.   | donna.adlam@nelsontasman.nz   | No                       |
| Gravity Winery   | Nelson Tasman | Gravity Winery is a state-of-the-art gravity-fed winery, the only of its kind in Australasia.   | donna.adlam@nelsontasman.nz   | Yes                      |
| Harvest Kitchen  | Nelson Tasman | Harvest Kitchen is Nelson Tasman's newest vineyard restaurant.  | donna.adlam@nelsontasman.nz   | No                       |
| McCashins Tap Room   | Nelson Tasman | Previously McCashins Kitchen & Bar, the McCashins Tap Room is now under new ownership.  | donna.adlam@nelsontasman.nz   | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                         | Region        | Description  | Contact Details                    | Commissionable for Trade |
|--------------------------------------|---------------|--|------------------------------------|--------------------------|
| Nelson City Centre ArtWalk           | Nelson Tasman | An outdoor art gallery in the streets, with 21+ artworks by some of Nelson's most celebrated artists adorning city buildings.  | donna.adlam@nelsontasman.nz        | No                       |
| Nelson Classic Car Museum            | Nelson Tasman | Showcasing over 150 vintage, veteran and classic cars the museum has designed an exceptional experience around history. There is also a new cafe called the Little Engine Eatery.  | donna.adlam@nelsontasman.nz        | Yes                      |
| Pihopa Retreat                       | Nelson Tasman | Pihopa Retreat is the regions newest luxury accommodation offering nestled amongst a beautiful park-like setting.  | donna.adlam@nelsontasman.nz        | Yes                      |
| Zero Carbon Itinerary                | Nelson Tasman | We have launched what we believe is New Zealand's first zero carbon itinerary. It includes a range of experiences and accommodation offerings, showcasing the vast number of businesses in Nelson Tasman that have achieved Zero Carbon/Climate Positive certification and providing inspiration for light footprint holidays. | donna.adlam@nelsontasman.nz        | Yes                      |
| Bernies Diner & Harmons Motor Museum | Kaikōura      | American Style Diner at the Harmon's Motor Museum.   | luci@kaikoura.co.nz                | No                       |
| Flo and Co. Cafe                     | Kaikōura      | Family-owned and operated cafe on Kaikoura's Main Street.  | luci@kaikoura.co.nz                | No                       |
| Hapuku Kitchen                       | Kaikōura      | Hapuku Kitchen is focused on reconnecting the kitchen to the land and sea, celebrating the abundant larder nature has to offer - taking inspiration from the wild Kaikōura landscape.  | luci@kaikoura.co.nz                | Yes                      |
| Trial helicopter flights             | Kaikōura      | Have you ever wondered what it's like to be behind the controls of a helicopter? Trial helicopter flights.   | luci@kaikoura.co.nz                | Yes                      |
| Amberley Hotel                       | Hurunui       | Refurbished 11 room hotel complete with new restaurant and bar.  | shane@hannerssprings.co.nz         | No                       |
| Haslefree Tours Molesworth Tour      | Hurunui       | This guided tour using 4x4 off-road buses, transports visitors through New Zealand's largest high-country station.   | shane@hannerssprings.co.nz         | Yes                      |
| Island Hills Station Walking Track   | Hurunui       | Island Hills Station offers self-guided or guided experiences on a private tramping trail through a diverse range of landscapes.   | shane@hannerssprings.co.nz         | Yes                      |
| Tombstone Mountain Bike Trail        | Hurunui       | The Tombstone trail is a thrilling 4km, advanced, technical single-track with steep climbs, amazing views, and exciting downhills.   | shane@hannerssprings.co.nz         | No                       |
| Between the Vines                    | Canterbury    | North Canterbury Helicopter Winery Tour.   | james.brickland@christchurchnz.com | Yes                      |
| Eliza's Manor                        | Canterbury    | Recently renovated and under new management.   | james.brickland@christchurchnz.com | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region      | Description  | Contact Details                    | Commissionable for Trade |
|--|-------------|--|------------------------------------|--------------------------|
| Kaikoura and Molesworth High Country Cycle – Operated by Adventure South | Canterbury  | Ride a new cycle trail in the emerging wine-growing district of Waipara Valley, journey through the vast Molesworth Station, then enjoy a soak in the therapeutic thermal pools at Hanmer Springs.                               | james.brickland@christchurchnz.com | Yes                      |
| Ōpuke Thermal Pools & Spa  | Canterbury  | Ōpuke Thermal Pools and Spa is a new wellness destination in Methven Canterbury, just an hour out of Christchurch City.  | james.brickland@christchurchnz.com | Yes                      |
| Ravenscar House Museum Gallery and Home                                  | Canterbury  | Step inside to discover works by well-known New Zealand artists, displayed in the tranquil domestic setting of this new Ravenscar House.   | james.brickland@christchurchnz.com | No                       |
| Betsey Jane  | West Coast  | Betsey Jane is a new bar & eatery in Fox Glacier   | geraldine@dwc.org.nz               | Yes                      |
| Coastwide Helicopters – Paparoa Track Heli Bike Lift                     | West Coast  | Get your bike adventure off to a flying start with a heli bike lift.   | geraldine@dwc.org.nz               | Yes                      |
| Glacier Heli Hike  | West Coast  | This new heli hike is ‘out of this world’ and putting people on ice that hasn’t been achievable in the last 20 years! This tour is operated by The Helicopter Line, with guided services provided by Franz Josef Glacier Guides. | geraldine@dwc.org.nz               | Yes                      |
| Lake Brunner Lodge   | West Coast  | New owners at Lake Brunner Lodge   | geraldine@dwc.org.nz               | Yes                      |
| Paparoa Guided Walk  | West Coast  | Our all-inclusive guided trip includes transfers, accommodation, catering, and camping equipment.  | geraldine@dwc.org.nz               | Yes                      |
| The Greymouth Grill  | West Coast  | New Eatery & Brewery in Greymouth.   | geraldine@dwc.org.nz               | Yes                      |
| Cross Hill Lodge & Domes   | Lake Wānaka | Cross Hill Lodge and Domes features six geodesic domes to create cocoon-like sleeping pods in a natural park like setting on the shores of Lake Hawea.   | gizelle@wanaka.co.nz               | Yes                      |
| Forage and Feast   | Lake Wānaka | Forage & Feast is a celebration of food, and our food is a celebration of our people.  | gizelle@wanaka.co.nz               | Yes                      |
| Mutton Bird  | Lake Wānaka | Restaurant run by two young chefs offering dishes that highlight the farmers and producers of Otago.   | gizelle@wanaka.co.nz               | No                       |
| The Lindis Group - Mt Ithsmus  | Lake Wānaka | Introducing Mt Ithsmus by The Lindis Group. An exceptional sole use premium villa experience. Opened 1st December 2020   | gizelle@wanaka.co.nz               | Yes                      |
| Lil Red at QT  | Queenstown  | Lil Red is a swish new spot tucked away on level six of the QT. Here we unwind hearthside in cheeky chalet chic.   | kirann@queenstownNZ.nz             | No                       |
| Casa Nova House  | Waitaki     | A luxury bed and breakfast experience in a historic Oamaru stone mansion.  | natalie@waitakinz.com              | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                               | Region  | Description   | Contact Details         | Commissionable for Trade |
|--|---------|---|-------------------------|--------------------------|
| Nest Tree Houses                           | Waitaki | A luxury treehouse experience (complete with sauna) perched high amongst the branches overlooking the dramatic Hakataramea Valley.  | natalie@waitakinz.com   | No                       |
| Animal Arc Petting Zoo in Mosgiel          | Dunedin | A 'petting zoo' farm park experience where visitors can feed & interact with our many friendly animals.   | Sarah.Ewing@dcc.govt.nz | No                       |
| Bell Hill Apartments                       | Dunedin | Bell Hill Apartments provide a calm, unruffled historically captivating stay, and authentic Dunedin experience.   | Sarah.Ewing@dcc.govt.nz | Yes                      |
| The Burlington Dunedin (Hotel)             | Dunedin | Luxurious, boutique accommodation and meeting room in the heart of Dunedin.   | Sarah.Ewing@dcc.govt.nz | Yes                      |
| EBB Dunedin (Hotel)                        | Dunedin | A boutique hotel that provides relaxed luxury.  | Sarah.Ewing@dcc.govt.nz | Yes                      |
| Fable Dunedin (Hotel)                      | Dunedin | When CPG created Fable, we dreamt of elevating boutique hotels to another place, with bespoke experiences that offer more than simply a luxurious place to lay one's head.  | Sarah.Ewing@dcc.govt.nz | Yes                      |
| Horizon City Sights Tour with High Tea     | Dunedin | Guided tour of Dunedin city's iconic buildings and landmarks, that finishes with a decadent High Tea at The Press Club at Fable Hotel.  | Sarah.Ewing@dcc.govt.nz | Yes                      |
| Ice bumper cars at the Dunedin Ice Stadium | Dunedin | Unlike the more traditional bumper car, the ice bumper car experience is very fluid because the slippery surface allows for the cars to bump and slide.   | Sarah.Ewing@dcc.govt.nz | No                       |
| Monarch - Royal Tour                       | Dunedin | Premium guided and catered full-day tour to the Otago Peninsula and Royal Albatross Centre. Visit Penguin Place then board Monarch Wildlife Cruise, for a breath-taking cruise on the harbour.  | Sarah.Ewing@dcc.govt.nz | Yes                      |
| Otago Peninsula Cycleway                   | Dunedin | The Otago Harbour cycleway runs from the city along the harbour side of the Otago Peninsula to Portobello. As an optional add-on you can cross the Harbour at Portobello by Ferry to Port Chalmers- bookings are essential. From Port Chalmers ride back to Dunedin on the West Harbour cycleway. | Sarah.Ewing@dcc.govt.nz | No                       |
| Resistance Climbing Gym – Bouldering       | Dunedin | We have a variety of different graded climbing routes that you can try out – they're all colour-coded to make it easy to follow.  | Sarah.Ewing@dcc.govt.nz | No                       |
| Steamer Basin Craft Brewery                | Dunedin | A stylish new taproom has been created in their new Bond Street laneway premises. Steamer Basin brews using low-tech, traditional methods to make well-balanced beer.   | Sarah.Ewing@dcc.govt.nz | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                              | Region        | Description  | Contact Details                 | Commissionable for Trade |
|---|---------------|--|---------------------------------|--------------------------|
| Wal's Plant and Funland Living Hedge Maze | Dunedin       | Discover fun challenges to complete as visitors make their way around the 50mx50m living Maze.   | Sarah.Ewing@dcc.govt.nz         | No                       |
| The Cloudy Bay Shed                       | Central Otago | Nestled between the bronzed hills of our Northburn Vineyard and the splendid Lake Dunstan, our Central Otago Cellar Door showcases the full range of Cloudy Bay wines. In winter, the burning fireplaces invite visitors to enjoy a tasting flight in a cozy and warm atmosphere whereas in summer our breath-taking outdoor spaces appeal to those wishing to indulge in a moment of relaxation. A lunch menu is also available to pair with our wines. | jenny.worth@codc.govt.nz        | Yes                      |
| Gore Streets Art Trail                    | Southland     | Take a tour of Gore's CBD and discover the work of New Zealand's best mural and street artists. Eight bold and beautiful murals are part of the Streets Alive programme that form an art walking trail   | kate@greatsouth.nz              | No                       |
| Gravity Fishing                           | Southland     | Guided fishing experience that offers visitors an authentic fishing and foodie adventure in and around the pristine waters of Rakiura Stewart Island.  | kate@greatsouth.nz              | Yes                      |
| Twinkle Dark Sky Tours                    | Southland     | From craters on the moon to the centre of the galaxy, a Twinkle Dark Sky Tour will show you some of the most stunning sites in our solar system and the larger cosmos right from the most southern Dark Sky Sanctuary in the world - Rakiura Stewart Island.   | kate@greatsouth.nz              | Yes                      |
| Concord                                   | Wellington    | Elegant dining and delicious comfort food come together at this inner-city restaurant inspired by European bistros of the 19th century with luxury foods like lobster and steak tartare sitting alongside classic comforts like cheeseburgers.   | steph.mcdonald@wellingtonnz.com | No                       |
| Graze Wine Bar                            | Wellington    | Tucked up above the city in Kelburn Village, Graze is a neighbourhood wine bar and community-focused restaurant with a thoughtful, ethical menu and a considered wine list. A place to relax, reconnect and enjoy some excellent food.   | steph.mcdonald@wellingtonnz.com | No                       |
| Liberty Restaurant                        | Wellington    | Liberty is the newest restaurant on Cuba Street for when you're feeling a little fancy with a menu from all over the world and designed to be shared.  | steph.mcdonald@wellingtonnz.com | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                  | Region     | Description  | Contact Details                 | Commissionable for Trade |
|-------------------------------|------------|--|---------------------------------|--------------------------|
| Kuikui Lane                   | Wellington | The newest bar to open on Victoria Street is inspired by the Kuia/nans of the world; past and present. Manaakitanga is front of mind at this cosy, relaxed spot. Māori influence is weaved throughout the whole space including a menu in te reo, and food and drink that's locally sourced such as Māori flatbread parāoa pohema and kumara chips.  | steph.mcdonald@wellingtonnz.com | No                       |
| Mabel's                       | Wellington | Mabel's is a Burmese restaurant in Wellington that will transport you to the heart of Myanmar with every spoonful of noodles and sip of broth. Head in for a meal with friends that will warm your belly and soul and take in the atmosphere of a restaurant that has been generations in the making.  | steph.mcdonald@wellingtonnz.com | No                       |
| Kokomea PurePod               | Wellington | Nestled between olive trees and grapevines sits Kokomea PurePod, an adults-only luxury accommodation experience that takes relaxation to another level. Fall asleep under the stars and have front row seats to a spectacular sunrise in this secluded, self-contained glass eco-cabin.  | steph.mcdonald@wellingtonnz.com | No                       |
| Evil Twins                    | Wellington | Evil Twins is a central city coffee haven serving up fresh caffeine and cool vibes on Willis Street. Their "jar drinks" – jarred and chilled coffee and teas for drinking on the go – are famous around the city and have a cult local following.  | steph.mcdonald@wellingtonnz.com | No                       |
| The Intrepid Hotel            | Wellington | The Intrepid carefully fuses luxury and convenience to create the perfect home base for travellers while they explore Wellington. Located in the former Cadbury Chocolate warehouse, the hotel has three room sizes, each with complimentary snacks and beverages, and each floor has a tea and coffee station with local Supreme coffee and Libertine tea.  | steph.mcdonald@wellingtonnz.com | No                       |
| Naumi Studio Hotel Wellington | Wellington | In a heritage building on Wellington's most vibrant and creative street is a hotel that's a visual feast for the senses. With enviable interior design featuring the talents of New Zealand artists and designers, Naumi is full of cosy nooks and spaces to relax and soak up the atmosphere. At the heart of the hotel is the grand bar, where you can sample delights from the curated cocktail list or selection of award-winning New Zealand wines. | steph.mcdonald@wellingtonnz.com | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region  | Description  | Contact Details            | Commissionable for Trade |
|--|---------|--|----------------------------|--------------------------|
| Rotorua Ziplines   | Rotorua | A joint venture between Rotorua Rafting and local iwi, this 2.5 hour journey will have you soaring through the air like a bird over three waterfalls on a total of four thrilling ziplines, one swing bridge and a series of boardwalks within the Ōkere Falls Forest. Suitable for all ages and abilities, your expert local zipline guides will keep you entertained with stories of their ancestors and deep connection with the area. Sip on ancient Māori tea and plant a native tree.      | lou.baddiley@rotoruanz.com | Yes                      |
| Mt Tarawera Volcanic Crater Experience                                     | Rotorua | The 6.5-hour Mt Tarawera Volcanic Crater Experience is next level! Hike around the Tarawera dome above lakes Rotomahana and Tarawera, and link back up with the hugely popular half-day excursion on the summit of the highest of three peaks, Ruawahia. This culturally steeped hiking expedition offers guests world-class views and a deeper dive into the history of one of New Zealand's pristine natural heritage sites.   | lou.baddiley@rotoruanz.com | Yes                      |
| Giant Horeka Lantern at Redwoods Treewalk                                  | Rotorua | Horoeka Lantern – a towering nine-metre-tall eco-friendly installation perched 15 metres from the ground – is a recent addition to Redwoods Treewalk and Nightlights. As with the entire Redwoods Treewalk system, the Horoeka Lantern is eco-suspended, using no bolts or anchors.  | lou.baddiley@rotoruanz.com | Yes                      |
| Matariki Culturally Guided Whanganui River Journey with Owhango Adventures | Ruapehu | A culturally guided Whanganui River package for ages five years and older to celebrate Matariki in a very special and unique way canoeing and camping along the river. Paddle down the awa learning about the cultural significance of the Whanganui River and local stories of Matariki. Learn to sing waiata beside the campfire and enjoy a jetboat out the following morning. This all-inclusive package includes pre-set up tents, delicious food for the entire journey and a free hoodie. | mahalee@visitruapehu.com   | No                       |
| Multi-Day Horse Trekking at Blue Duck Station                              | Ruapehu | Traverse the dramatic landscapes of the Central Plateau by horseback and see the world from a different perspective. Discover virgin rainforest, magnificent waterfalls, abundant wildlife, and untouched trails on a multi-day horse trek experience at Blue Duck Station that includes your own personal guide, unique accommodation, luggage transfers, gourmet meals and a jet boat tour on the Whanganui River.   | mahalee@visitruapehu.com   | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                                | Region     | Description  | Contact Details                | Commissionable for Trade |
|---|------------|--|--------------------------------|--------------------------|
| Rice Bar and Food at Snowman Lodge          | Ruapehu    | The latest addition to Ohakune's flourishing food scene. Enjoy delicious authentic Thai cuisine served with a contemporary twist in this centrally located indoor garden setting.  | mahalee@visitruapehu.com       | No                       |
| Te Awa River Ride                           | Waikato    | Whether on two wheels or your own two feet, there are seven new kilometres of the Te Awa Great New Zealand River Ride to explore running from Cambridge towards Hamilton. It features boardwalks, bridges, picnic spots and stunning views of the mighty Waikato River.  | amber@waikatonz.com            | No                       |
| Hobbiton Movie Set Second Breakfast Tour    | Waikato    | Hobbiton have launched a tour departing every Sunday morning. Take the first tour of the day and enjoy a hearty breakfast spread, served at the end inside their newest venue, the Millhouse. The breakfast table is heaped with an assortment of a Hobbit's favourite breakfast staples alongside a plated hot breakfast and, as is the tradition in the Shire, second helpings are encouraged! | amber@waikatonz.com            | Yes                      |
| Ancient Egyptian Garden at Hamilton Gardens | Waikato    | Based on the type of garden Egypt favoured during what is called the Middle Kingdom (2040 - 1782 BCE). Features a symmetrical layout enclosed by mud-brick walls, a pool stocked with fish and vine-covered pergolas. Planting includes what was used for offerings, cures, rituals and processions. It is believed to be the first time such a garden has been recreated.                       | amber@waikatonz.com            | Yes                      |
| Tieke Golf Estate                           | Waikato    | On the banks of the mighty Waikato River, golfers will find New Zealand's newest championship golf course built using the natural river sand which is a real feature of the construction. The new clubhouse provides expansive 270-degree views over the course and an on-site café and bar is open to all with an indoor/outdoor setting overlooking the 18th green.                            | amber@waikatonz.com            | No                       |
| Matariki Mackenzie                          | Canterbury | Join us for kai, culture and kōrero as we celebrate the rising of Matariki under the cloak of the world's largest gold dark sky reserve.   | lydia.stoddart@mackenzienc.com | No                       |
| Matariki Chocolate from Schoc Chocolate     | Wairarapa  | New seasonal chocolate created in Greytown inspired by Matariki  | barb@wairarapanz.com           | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                         | Region      | Description  | Contact Details  | Commissionable for Trade |
|--------------------------------------|-------------|--|--|--------------------------|
| Hands On Conservation Safari         | Lake Wanaka | Your chance to actively do good, give back and learn about Wanaka's unique natural environment. Visit Wanaka's community native plant nursery – Te Kakano and head off into Wanaka's wild and spectacular high country by 4WD to help with our predator control programme checking and maintaining a stoat trapline on West Wanaka Station. Celebrate all your great work helping to protect Wanaka's flora and fauna with a well-earned picnic lunch high over Lake Wanaka. | bookings@ridgelinenz.com   | Yes                      |
| Dingleburn Wilderness Walk           | Lake Wanaka | This off-road safari and walk explores the remote landscapes of Lake Hawea's Dingleburn Station. Your expert guide skilfully negotiates this incredible road blasted by hand into the sheer cliff face high above Lake Hawea. Arriving at remote Silver Island Bay set off for a leisurely walk traversing the lower slopes Dingleburn Station towards the Dingleburn River where a relaxing riverside picnic lunch awaits.  | bookings@ridgelinenz.com   | Yes                      |
| Beau Rapley Guiding                  | Queenstown  | Privately guided tailored food, wine & art tours, off the beaten track discoveries, active adventures, sightseeing and agritourism high country experiences in Queenstown and surrounding regions.   | marijke@smartourism.co.nz  | Yes                      |
| Dunedin Laneways Walk                | Dunedin     | Join a one-hour stroll through Dunedin's warehouse and bond districts. Finish in No Name Alley - an exciting space in the throes of renewal, where businesses including Wild Dispensary and Steamer Basin Brewery & Taproom are sharing their passion for the natural and local.   | Sarah.Ewing@dcc.govt.nz  | Yes                      |
| The Long House (Tirimoana Whare Roa) | Dunedin     | A coastal retreat with a bright, relaxed luxe vibe in the picturesque seaside village of Karitane, on the northern outskirts of Dunedin. The historic 6-bedroom property has recently re-launched under new ownership following an extensive high-end renovation. Originally built 100 years ago as a retreat for shellshocked WW1 soldiers, it is now a serene and welcoming private getaway.   | ilse@thelonghouse.co.nz  | Yes                      |
| Mövenpick Hotel Wellington           | Wellington  | Mövenpick Hotel Wellington is a five-star property on The Terrace and walking distance to major city attractions. Includes signature daily 'Chocolate Hour', 24-hour in-room sundae service and unlimited free ice cream for kids during their stay  | Jade.BOLSTAD@accor.com or madeleine.bolesdeboer@wellingtonnz.com | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name     | Region     | Description   | Contact Details                        | Commissionable for Trade |
|------------------|------------|---|--|--------------------------|
| The Mayfair      | Canterbury | The Mayfair is a premier boutique hotel experience, offering a fresh take on modern luxury by blending thoughtful design and attentive service to create a relaxed, modern environment that taps into the regenerative spirit of the central city.  | nicki.p@themayfair.co.nz               | Yes                      |
| Skydive Hamilton | Waikato    | Start your adventure with a 20-minute scenic flight over the Waikato, Hamilton and Cambridge, Raglan and the West Coast. Higher up, you'll see Mount Ngauruhoe, Mount Ruapehu, Mount Taranaki and even Mount Maunganui. And if you still had some breath left after that, freefalling back down at 200km/h on a tandem skydive might help take it away for good!  | amber@waikatonz.com                    | No                       |
| HSBC Sevens      | Waikato    | New Zealand's biggest sporting party is returning to Hamilton's FMG Stadium Waikato on 21-22 January 2023 after a two-year hiatus due to COVID-19.  | amber@waikatonz.com                    | No                       |
| St James Theatre | Wellington | The St James Theatre is the jewel in the crown of Wellington's live performance scene. After three years of significant earthquake strengthening and refurbishment, this historic venue is back in action as home to arts and cultural events in Wellington.  | steph.mcdonald@wellingtonnz.com        | Yes                      |
| Astoria          | Wellington | The beloved Lambton Quay café, Astoria, is back open. A Wellington foodie institution since the 90s, the café has undergone extensive renovations and a rebrand in 2022. While the name and location have stayed the same, the menu, look and feel are entirely fresh. Pop by the takeaway window for a quick coffee and food on the go, or step inside the laidback space for a weeknight dinner or casual lunch. The modern Italian food is fresh and full of flavour. Pasta is made in-house, and sourdough is baked at every service. Local and Italian classics feature on the wine and beer menu, and you'd be remiss to not indulge in an Italian aperitivo - a pre-dinner drink - like a classic Aperol or Negroni. | madeleine.bolesdeboer@wellingtonnz.com | No                       |
| Kisa             | Wellington | What was once a pop-up for Visa Wellington on a Plate has turned into a humming restaurant on Cuba Street. Inspired by Middle Eastern cuisine with a large Turkish influence, Kisa's food is jam-packed with flavour from smooth hummus to fresh-baked handmade flatbreads, and lamb kebabs full of spices.   | madeleine.bolesdeboer@wellingtonnz.com | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                     | Region        | Description  | Contact Details                        | Commissionable for Trade |
|----------------------------------|---------------|--|--|--------------------------|
| Chaat Street                     | Wellington    | It's Indian food, but not like you know it! Forget your butter chicken and garlic naan, Chaat Street by Vaibhav Vishen serves up tapas-style South Asian street food that's equally authentic and delicious. Celebrating the diverse street food culture of India, the restaurant's menu evolves monthly. Pair with a fresh cocktail like a chilli margarita, bubblegum martini, or street-style drinks like milky chai. | madeleine.bolesdeboer@wellingtonnz.com | No                       |
| New Zealand's Coastal Arts Trail | Manawatu      | New Zealand's Coastal Arts Trail, an art-lovers' journey through the Manawatū, Whanganui, and Taranaki regions with an extensive collection of public art, street art, galleries, museums, open studios, workshops and events.   | IndustryPartnerships@tnz.govt.nz       | No                       |
| Quirky Campers                   | Manawatu      | Quirky Campers is a small New Zealand business run by husband-and-wife team Leanne and Dan Edwards, offering handcrafted campervan rentals. The world's first art gallery campervan ("Vallery") was inspired by and created for the ultimate experience of New Zealand's Coastal Arts Trail and features over 50 works by 26 different artists.  | bookings@quirkycampers.co.nz           | No                       |
| Mackenzie Helicopters            | Mackenzie     | Mackenzie Helicopters offers extraordinary flight experiences from their base in Lake Tekapo including High-Altitude Whisky Bar, Lavish West Coast Cuisine Adventure, Champagne Breakfast in the Mountains, Wild West Coast Beach Experience and Private Picnic in the Alps.   | info@mackenziehelicopters.com          | Yes                      |
| Muir's Tours                     | Bay of Plenty | Muir's Tours is more than just a fishing or diving charter. Former Māori All Blacks captain Deon Muir teaches his passengers how to fillet, smoke and cook what they catch, while sharing his regional knowledge and his passion for the outdoors. Departures are from the Maketu or Kaituna boat ramps. In addition, Muir's Tours can also arrange golfing or hunting tours.  | Carole@bayofplentynz.com               | No                       |
| Aqua 360                         | Bay of Plenty | Aqua 360 is a locally owned family business which offers a wide range of watersport equipment at Mount Maunganui. Visitors can hire high-spec Sea-Doo GTI130 jet skis, inflatable biscuits, wakeboards, water skis and fishing gear. Aqua 360 can also combine a jet ski adventure with a guided 2.5 cultural tour around Matakana, Rangiwaea and Motuhua islands, offering insight into the region's history.           | Carole@bayofplentynz.com               | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name             | Region     | Description   | Contact Details                | Commissionable for Trade |
|--------------------------|------------|---|--------------------------------|--------------------------|
| Raptor Experience        | Canterbury | Support wildlife recovery through hospital care at Raptor Trust with this educational and hands on experience with two of New Zealand's raptors. Handle the birds under the guidance of experienced handlers.   | Di@venturetimaru.nz            | No                       |
| Airport Express Bus      | Wellington | The Wellington Airport Express (AX) bus connects visitors between the city and Wellington's International Airport. The fully electric bus runs every 10-20 mins, 7 days a week between Stop A at the Wellington Train Station (connecting the further suburbs of Wellington) and outside of the Wellington Airport terminal, with a journey time of 25-35 minutes. Free Wi-Fi, USB charging ports and luggage racks all included. Payment is by cash, EFTPOST and Snapper (Wellington's bus card).                  | milly.douglas@wellingtonnz.com | No                       |
| Quest 256 Lambton        | Wellington | Quest 256 Lambton is a brand-new apartment styled hotel. Offering 54 studio and 1- 2-bedroom rooms, Quest is a great option for short or long terms stays.  | milly.douglas@wellingtonnz.com | Yes                      |
| The Grosvenor            | Canterbury | Full room renovations, bringing the building back to its art deco heritage, with all top floor rooms completed.   | di@venturetimaru.nz            | No                       |
| Ngā Whare Mānau          | Canterbury | A unique retreat offering luxury accommodation above the beautiful village of Geraldine. Nestled amongst native plants, this is a magical relaxing experience that showcases the natural environment and everything that connects us to our whenua (the land). Relax in your hot tub and enjoy the wonders of the stars then continue to view this magic from your bed through the large skylights and wake in the morning to incredible birdsong while watching the sunrise on the East Coast of South Canterbury. | di@venturetimaru.nz            | No                       |
| Humdinger Gin            | Canterbury | New gin distillery in Geraldine offering free tastings.   | di@venturetimaru.nz            | No                       |
| Geraldine Cheese Company | Canterbury | This well-established cheese company is due to open a brewery bar next door that will serve 'cheesy dishes'.  | di@venturetimaru.nz            | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region     | Description   | Contact Details                      | Commissionable for Trade |
|--|------------|---|--------------------------------------|--------------------------|
| Forgotten World Garden Tours (can be booked with Blazing Adventures) | Ruapehu    | Discover and explore four uniquely, enchanting gardens - Lauren's Lavender Farm, To Whenua Gardens, Omaka Lodge and Bradley's Garden - along the forgotten world highway: State Highway 43 outside Taumarunui in Ruapehu. These beautiful natural landscapes are open throughout the seasons and are perfect for families, couples and groups who want to discover some new in the Central North Island. Some gardens offer accommodation and activities like mischievous mini-golf and unique dining experiences including Devonshire Tea. | mahalee@visitruapehu.com             | Yes                      |
| Ohakune Hot Tubs   | Ruapehu    | Relax, indulge, and immerse yourself in the elements at the newly opened Ohakune Hot Tubs. Tucked away at the foothills of Mt Ruapehu in Ohakune, these open-air, wood fired hot tubs are available for private bookings and freshly filled for each use. Open from 12 noon to 10 pm Wednesday through to Sunday, enjoy a rejuvenating one-hour soak during the day or under the stars with direct bookings welcome online.   | mahalee@visitruapehu.com             | No                       |
| New Zealand's First Mobile i-SITE                                    | Ruapehu    | Now at the KiwiCamp Park and Ride facilities at National Park Village, Ruapehu. This mobile i-SITE enables the i-SITE team to be more flexible and support visitors throughout the district and beyond – with the ability to attend events and other social places they wouldn't otherwise have access to.  | mahalee@visitruapehu.com             | No                       |
| Tawanui Farm   | Canterbury | New farm tour product that includes a farm to plate lunch on the Hurunui River, a jetboat ride from the Hurunui River to the ocean and a farm tour. Run by 5 <sup>th</sup> generation farmer Tim and his family, offering an authentic experience of meeting those who run the farm whilst showcasing the region. Glamping accommodation is also available.   | julia@hanmersprings.co.nz            | Yes                      |
| Akaroa Craft Distillery Heli Gin Experience                          | Canterbury | Leave the car behind and fly across Banks Peninsula to the beautiful town of Akaroa in the comfort of a luxury helicopter for a new Heli Gin experience. A portion of Hector's Gin sales go to the New Zealand Whale and Dolphin Trust.   | caroline.blanchfield@gchaviation.com | Yes                      |
| Jet Park Auckland Airport Hotel                                      | Auckland   | After closing doors and operating as a 100% MIQ facility for two years, Jet Park Auckland Airport is re-opening following a full hotel refurbishment.   | hotel@jetpark.co.nz                  | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name  | Region        | Description  | Contact Details                 | Commissionable for Trade |
|---|---------------|--|---------------------------------|--------------------------|
| River Haven   | Nelson Tasman | A friendly place to dine, shop and take-away an exceptional range of quality food and drink in Motueka. Locally sourced where possible.  | donna.adlam@nelsontasman.nz     | No                       |
| Prodrive Golf Taupō Driving Range                               | Lake Taupō    | The newest addition to Wairakei Tourist Park, Prodrive driving range. Come and master your game no matter what the weather in one of our 19 covered driving range bays. Soak up the atmosphere with background music and a floodlit range for night golf.  | meet@lovetaupo.com              | No                       |
| Lake Maraetai Lodge, Mangakino                                  | Lake Taupō    | Situated in the village of Mangakino, Lake Maraetai Lodge is conveniently located moments from the boat ramp to the breathtaking Lake Maraetai. The Waipapa and Maraetai sections of the Waikato River Trails meet only a few minutes ride from the Lodge's doorsteps; the lodge even has e-bike charging stations.  | meet@lovetaupo.com              | No                       |
| Nikkei  | Canterbury    | Japanese-Peruvian fusion restaurant located in Christchurch's popular Riverside Market.  | info@nikkei.co.nz               | No                       |
| Bay of Islands Adventures: Xtreme Jet and Glass Bottom Boat     | Northland     | Xtreme Jet Bay of Islands is the Bay's newest and fastest thrill ride. With speeds of up to 80km/h you're in for an absolute trip of a lifetime while viewing the best parts of the Bay of Islands! A fantastic trip for the whole family, the two-hour Glass Bottom Boat Tour departs from Paihia Wharf to the Hole in the Rock via Okahu Passage, as well as Deep Water Cove and Otahei Bay. | lisa.cunningham@northlandnz.com | Yes                      |
| Paihia Mountain Bikes: Experience Waitangi and Explore Waitangi | Northland     | Paihia Mountain Bikes is now offering two new products for Waitangi Mountain Bike Park. Experience Waitangi is a four-hour guided e-mountain biking product tailored to suit riders of all abilities, incorporating Māori storytelling about the names of each trail. Explore Waitangi is a half-day self-guided, e-mountain biking product.   | lisa.cunningham@northlandnz.com | Yes                      |
| Russell Orongo Bay Holiday Park Kiwi Tour                       | Northland     | Russell Orongo Bay Holiday Park has been involved in predator control for over five years and has a large presence of wildlife/birdlife including kiwi. They are now offering Kiwi Tours, educating visitors and also possible sightings/encounters.   | lisa.cunningham@northlandnz.com | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                  | Region        | Description   | Contact Details             | Commissionable for Trade |
|-------------------------------|---------------|---|-----------------------------|--------------------------|
| Sudima Kaikōura               | Kaikōura      | Located on the shoreline, Sudima Kaikōura is a brand new 4.5-star hotel with stunning views of mountains and sea. A short walk from the township's retail centre and main activity and attraction booking centres. With state-of-the-art facilities it is the first hotel of this size and quality in Kaikōura.                                   | luci@kaikoura.co.nz         | Yes                      |
| Big Mountain Mead             | Ruapehu       | Big Mountain Mead, based in Ohakune offers 100% local and 100% natural New Zealand honey-based mead. The cellar doors are open and online shop now available. Brewery tours are also available for booking.   | mahalee@visitruapehu.com    | Yes                      |
| Tides Hotel                   | Nelson Tasman | Stylish and contemporary, Tides Hotel (formerly Trailways Hotel) has been renamed and rebranded for a fresh new start in 2022. This 'local' hotel, conference centre, bar and eatery, is right on the Maitai River and only a few minutes' walk from Nelson's main shopping precinct.   | donna.adlam@nelsontasman.nz | Yes                      |
| Swingers Mini Golf            | Lake Taupō    | The Landing's newest attraction allows you to putt your way through the region thanks to a complete replica of the entire Taupō region and key activities and attractions including the Tongariro River, Huka Falls, Lake Taupō, and the Tongariro National Park and Mount Tauhara.   | meet@lovetaupo.com          | No                       |
| Fallow Ridge Retreat          | Dunedin       | Located just 40 minutes north of Dunedin is a luxurious two-person retreat, nestled amongst the tussocks in a beautiful rural setting. A peaceful place where you can relax and unwind in private, eco-friendly and off the grid accommodation which includes an outdoor tub, luxe interiors and a living roof.                                   | sarah.ewing@dcc.govt.nz     | No                       |
| Tales From Darkest Dunedin    | Dunedin       | A unique guided tour that shares the darkest history highlights of Dunedin's past in one of New Zealand's most historic cities and oldest cemeteries. With tales of murder, suicide, shipwrecks, the national anthem, tinned pineapple and many others, local historian Gregor Campbell can keep an audience spellbound and coming back for more. | sarah.ewing@dcc.govt.nz     | No                       |
| Raetihi Holiday Park Hot Tubs | Ruapehu       | New outdoor hot tub at Raetihi Holiday Park available for in-house guests to book as an add-on to enjoy a relaxing and rejuvenating unwind. Freshly filled for each guest's private use.  | mahalee@visitruapehu.com    | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region        | Description  | Contact Details                 | Commissionable for Trade |
|--|---------------|--|---------------------------------|--------------------------|
| Zero Carbon Weekender                                | Nelson Tasman | A three-day version of the region's longer Zero Carbon Itinerary. Designed to encourage visitors to embark on 'lightfoot' holidays and includes a number of eco-friendly operators.  | Donna.adlam@nelsontasman.nz     | Yes                      |
| Tokaanu Thermal Pools Renovation                     | Lake Taupō    | Extensive renovations completed to the public pool areas and geothermal walkway.   | meet@lovetaupo.com              | No                       |
| Taupō Sailing Adventures: Sail Fearless Boat Upgrade | Lake Taupō    | Offered as a blank canvas for Taupō's graffiti festival, the Fearless Yacht has been given a new lease on life! A fun and cheeky take on sailing, learn about the history of our moana aboard the funkiest boat in the harbour.  | meet@lovetaupo.com              | Yes                      |
| The Thomas Gregg Apartments                          | Dunedin       | Built in 1878 by coffee merchant and entrepreneur Thomas Gregg, this former factory is now a collection of waterfront boutique apartments and features an antique coffee roaster in the lobby. All timber use is from the original building.   | sarah.ewing@dcc.govt.nz         | Yes                      |
| Fish Tutukaka  | Northland     | Fish Tutukaka offers fishing trips and customisable charters to suit differing interests around the Tutukaka coast and Poor Knights.   | lisa.cunningham@northlandnz.com | No                       |
| Dunedin eBike Hire                                   | Dunedin       | Hire an eBike (located just a few minutes from some of the city's most famous attractions) and explore Dunedin. Ride along the dedicated pathway and cruise on to the cycle tracks that follow the Otago Harbour.  | sarah.ewing@dcc.govt.nz         | No                       |
| Wellington Chocolate Factory New Location            | Wellington    | Wellington Chocolate Factory - makers high quality, organic, ethically sourced and traded, award-winning, bean to bar chocolate - have opened a second location on Chaffers Street offering a variety of tours to learn all about the chocolate-making process. Tours include a Chocolate Masterclass with the founder, Chocolatier for the Day and Choc 101 Tours. Takes both corporate and consumer bookings.                | leanne.smith@wellingtonnz.com   | No                       |
| Fine Art Tours NZ: Fresh Taste Tour                  | Wellington    | Privately guided food tours. Fine Art Tour's local guides will take your clients on an inspiring journey through the heart of Aotearoa's capital city, visiting some of the best hospitality outlets in the country. A mix of sweet, savoury, alcoholic and non-alcoholic beverage tastings are included. Dietary requirements can easily be catered for in this private tour (advance notification needed). Duration 3 hours. | leanne.smith@wellingtonnz.com   | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name  | Region        | Description   | Contact Details                 | Commissionable for Trade |
|---|---------------|---|---------------------------------|--------------------------|
| Lake Taupō Holiday Resort New Hydroslices             | Lake Taupō    | Jump right in, gain speed and enjoy the ride as you go down our hydroslices. The slides are the newest exciting edition to the resort and will leave you feeling exhilarated as you plunge into the heated pool at the end.   | meet@lovetaupo.com              | No                       |
| Tongariro Trout Centre: Family Fly-Fishing Experience | Lake Taupō    | Two-hour taster fly fishing package, perfectly suited for families. All fishing gear included, casting instructions from master anglers, designed for convenience, includes fillet prep and smoking. Kids taught to fish in the Trout Centre lagoon, adults learn on Tongariro River. | meet@lovetaupo.com              | Yes                      |
| Kaimanawa Alpine Adventures: Heli Biking              | Lake Taupō    | The Kaimanawa Descent is a 25km downhill mountain biking trail, designed to accommodate intermediate to advanced level riders (Grade 3). The package begins with a helicopter flight from our base to the track start on the Patutu Tops (1673m).                                     | meet@lovetaupo.com              | Yes                      |
| Two Trees Ngā Rākau e Rua                             | Lake Taupō    | Luxury accommodation overlooking Lake Taupō with four pavilions. Come reset, renew and restore.   | meet@lovetaupo.com              | Yes                      |
| Lakeside Accommodation                                | Lake Taupō    | Over 50 luxury holiday homes (and growing!) all over the Taupō region. Offering properties for all group types and sizes, from large lakefront houses to private apartments.  | meet@lovetaupo.com              | Yes                      |
| Tokaanu Thermal Hot Pools                             | Lake Taupō    | Complete renovation and upgrade to outdoor hot pools and walkway.   | meet@lovetaupo.com              | No                       |
| Your Prana Glow In The Dark Gemstone Exhibition       | Northland     | A free, bookable tour of Your Prana's dark room filled with naturally fluorescent crystal and minerals.   | lisa.cunningham@northlandnz.com | No                       |
| Coriander Lime Kitchen                                | Northland     | Originally established in Taupō but has been relocated to Northland in Kerikeri. Offers Asian cooking classes, as well as private catering and food education.  | lisa.cunningham@northlandnz.com | No                       |
| Riverhead Villa                                       | Northland     | A new Māori owned accommodation provider in Horeke, set within a beautiful old villa. Six suites with breakfast and dinner available to order.  | lisa.cunningham@northlandnz.com | No                       |
| Wilson's Abel Tasman: Abel Tasman Dream Day Out       | Nelson Tasman | Cruise into the stunning Abel Tasman National Park aboard the Vista Cruise. Choose between a morning walk or extended cruise of the park before a gourmet lunch on the beach at the exclusive Torrent Bay Lodge.  | Donna.adlam@nelsontasman.nz     | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name   | Region        | Description  | Contact Details               | Commissionable for Trade |
|--|---------------|--|-------------------------------|--------------------------|
| Three Day Classic Great Walk   | Nelson Tasman | This trip offers the best of both worlds, independent walking with the added luxury of being hosted by a guide in the evening and mornings. Your guide will take care of logistics and meals so you can concentrate on enjoying walking one of New Zealand's great walks.  | Donna.adlam@nelsontasman.nz   | Yes                      |
| Kaiteriteri Recreational Reserve: MTB, Beers, Wines and Food         | Nelson Tasman | This two-night getaway, designed for those of us wanting to escape the daily grind with some mates, offers the very best of mountain biking, adventure, food, wine and craft beer from the Nelson Tasman region.   | Donna.adlam@nelsontasman.nz   | Yes                      |
| Abel Tasman Sailing Adventures: Power of Two - Day Sailing Catamaran | Nelson Tasman | Abel Tasman Sailing Adventures are excited to introduce their new day sailing catamaran 'Power of Two' ready for summer! Custom designed specifically for scheduled day sailing tours, this 16-metre performance sailing catamaran is ideal for sightseeing and discovering the Abel Tasman National Park.   | Donna.adlam@nelsontasman.nz   | Yes                      |
| Helicopters Nelson New Zealand: Heli Kayaking                        | Nelson Tasman | Experience the best of the Abel Tasman National Park from both the air and the sea with a Heli-Kayak. Fly up the stunning Abel Tasman National Park coastline and then join Awaroa Sea Kayaks for an unforgettable sea kayaking experience.  | Donna.adlam@nelsontasman.nz   | Yes                      |
| Capital Personalised Tours   | Wellington    | Capital Personalised Tours offers private sightseeing half-day and full-day tours of Wellington. Tours will take you to the best views from the hills and the harbour to Lord of the Rings locations and beyond, with tours of Kapiti and over the hill for a Wairarapa winery experience. Back in the city, they will help you enjoy food and drink like a Wellingtonian with one of their gastronomic tours. | leanne.smith@wellingtonnz.com | Yes                      |
| Craft Beer Tours   | Wellington    | Taste Wellington's award-winning craft beers, meet the brewers, owners and brewery team on a fully guided behind the scenes experience.  | leanne.smith@wellingtonnz.com | Yes                      |
| Kaewa Tours  | Wellington    | Kaewa Tours is a family-owned company solely dedicated to private tours of up to 10 (larger groups can be catered for upon enquiry). Top tours include Wellington Highlights, Creative Wellington and regional food touring.   | leanne.smith@wellingtonnz.com | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                   | Region      | Description   | Contact Details                | Commissionable for Trade |
|--------------------------------|-------------|---|--------------------------------|--------------------------|
| Microtel by Wyndham Wellington | Wellington  | Centrally located and surrounded by dining options, Microtel by Wyndham Wellington welcomes you with free Wi-Fi, paid parking, a café, modern guest rooms, and easy access to public transport.   | leanne.smith@wellingtonnz.com  | Yes                      |
| TRYP by Wyndham Wellington     | Wellington  | Stay in the heart of the city while enjoying the contemporary comforts and art deco architecture of TRYP by Wyndham Wellington, Tory Street. A short drive from Wellington International Airport and surrounded by diverse restaurants, this non-smoking hotel is walking distance from Tākina Wellington Convention and Exhibition Centre as well as the Wellington Waterfront Walk- lined with shops, eateries, bars, and attractions like the Wellington Museum. | leanne.smith@wellingtonnz.com  | Yes                      |
| Xplor Tours                    | Wellington  | Xplor tours offer a variety of half and full-day tours around Wellington, Wairarapa or Kapiti Coast showcasing all the beauty and places of interest. Top tours include Wellington Hightlights, Lord of the Rings and exclusive access to Shenandoah.   | leanne.smith@wellingtonnz.com  | Yes                      |
| Zozo Travel                    | Wellington  | Zozo Travel offers fully guided small group tours that showcase the best Wellington has to offer. With a passion for Wellington and the Wairarapa, Zozo staff are the perfect hosts for your Kiwi adventure!  | leanne.smith@wellingtonnz.com  | Yes                      |
| Greenmantle Estate             | Wellington  | Under new ownership and recently renovated, this luxury estate is an ideal location for those wishing to take time out and explore the Kapiti Coast. Swimming pool, hot-tub, gardens and forest all located at the property.  | milly.douglas@wellingtonnz.com | No                       |
| The Fancy Cow                  | Marlborough | Experience the best of Marlborough's bounty at The Fancy Cow - a restaurant, cellar door and brewery all in one!  | wendy@mvw.co.nz                | No                       |
| Cloudy Bay's Cellar One        | Marlborough | Cloudy Bay has recently renovated their cellar door space and added a brand-new barrel room. Roof to floor windows and an upstairs viewing area allow guests to see behind the scenes of how their favourite wine is made. Cloudy Bay is in the process of installing digital displays which take guests through their unique story as one of the first wineries of Marlborough.  | nicky.hewett@cloudybay.co.nz   | No                       |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name  | Region      | Description  | Contact Details                 | Commissionable for Trade |
|---|-------------|--|---------------------------------|--------------------------|
| Jack's Raw Bar at Cloudy Bay                            | Marlborough | Jack's Raw Bar is Cloudy Bay's summer garden restaurant open December to April. It's a favourite with locals for its fresh, local and seasonal menu.   | nicky.hewett@cloudybay.co.nz    | No                       |
| Sisu Eatery and Bar                                     | Marlborough | Combining the owners' love for good food, wine and beer, Sisu is the newest hot spot on Picton's waterfront.   | contact@sisupicton.co.nz        | No                       |
| Frank's Oyster Bar & Eatery                             | Marlborough | More than just oysters! Frank's is here for you to enjoy modern, vibrant, shareable dishes with friends. Relax and enjoy some of Marlborough's best local fare.  | hello@eatatfranks.co.nz         | No                       |
| City Views On Rattray                                   | Dunedin     | Relax in this comfortable and spacious private home, only a few minutes' walk to the vibrant city centre of Dunedin. Enjoy the magnificent harbour and city views this fabulous home has to offer.   | sarah.ewing@dcc.govt.nz         | No                       |
| The Langlands   | Southland   | Centrally located 4.5 star hotel in Invercargill's Central Business District. Offers 78 beautifully appointed suites, five eateries and drinks venues including signature restaurant Meld, top-floor bar (named 360) and Brew'd Café.  | angee@ilt.co.nz                 | Yes                      |
| Agrodome: Shaun The Sheep                               | Rotorua     | The multi-award-winning creators of 'Shaun the Sheep' and 'Wallace & Gromit' have joined forces with Rotorua's Agrodome to give Shaun the Sheep the holiday he deserves! Includes Shaun the Sheep themed activities, dedicated Shaun the Sheep screening sessions and character appearances.   | david.blackmore@nttourism.co.nz | Yes                      |
| Whakarewarewa Forest Loop                               | Rotorua     | Whakarewarewa Forest Loop, a 33km mountain biking trail is perfect for confident riders of almost any age and fitness level.   | haydn.marriner@rotoruanz.com    | Yes                      |
| Te Pa Tu Dining Experiences                             | Rotorua     | Te Pā Tū now offers two dining experiences per day: the first at 4.30PM and the second at 6PM.   | Sarah@maoriculture.co.nz        | Yes                      |
| The National Kiwi Hatchery: Behind the Scenes Exclusive | Rotorua     | Step 'behind the glass' on a 1-hour guided, immersive experience to join the hatchery team in a staff-only area to learn about the incubation and chick rearing techniques from global experts. Only hatchery staff can hold and touch the chick, but visitors may get the opportunity to have their photo with the chick (subject to the chick's health check). Followed by a visit to the Nocturnal House. Tours are held once a day at 12PM with a maximum group size of four people aged 12 years and above (up to six people by enquiry). | David.Hurst@nttourism.co.nz     | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                                   | Region           | Description  | Contact Details                | Commissionable for Trade |
|--|------------------|--|--------------------------------|--------------------------|
| Wai-o-Taup Thermal Wonderland: Re-Opened       | Rotorua          | Wai-o-Tapo Thermal Wonderland has re-opened. Now open four days a week: Friday, Saturday, Sunday and Monday from 8.30AM.   | ann@tagh.co.nz                 | Yes                      |
| Ohakune Carrot Adventure Park: New Attractions | Ruapehu          | Experience the quirky new attractions at the Ohakune Carrot Adventure Park including the 5.3 metre Carrot Rocket and 50 metre double flying fox.   | mahalee@visitruapehu.com       | No                       |
| Mountain Bike Hire                             | Dunedin          | Mountain bikes (with comfortable gel sets) available to hire from Harrow Street in the city centre. Short rides (1-2 hours), half day (up to four hours) and full day (5-12 hours). Plus, the option to take through to Central Otago on a multi-day hire. Includes free helmet, cycle map (activity brochure), bike padlock and storage locker.   | peter@tmcteam.co.nz            | No                       |
| Raptor Experience                              | South Canterbury | Get up close with New Zealand's raptors in a unique, hands-on experience. Learn about New Zealand's meat-eating birds, how they hunt, dangers to their safety and, their cultural significance.  | sharnae@venturetimaru.nz       | No                       |
| Rydges Wellington                              | Wellington       | Rydges Wellington, located in the Central Business District on Featherston Street, has re-opened after a 9-month hiatus of refurbishments and earthquake strengthening. In addition, Rydges has taken the opportunity to provide a room refresh for their Deluxe and Harbour View Rooms with new and contemporary bathrooms, carpets, and soft furnishings. Additional rooms will be added to the inventory in staggered phases over the next few months. The leisure centre has also undergone a renewal with an upgraded pool, new sauna, enlarged gym space, and state-of-the-art exercise equipment. | milly.douglas@wellingtonnz.com | Yes                      |
| Goldfields Jet                                 | Central Otago    | Goldfields Jet has relocated its operations to Highlands Motorsport Park in Cromwell. The ticket price includes transfers to the river and a 40-minute thrilling jetboat. Drivers also share rich history about the region from the goldrush era of the 1860s. In collaboration with their partner, the jetboat ticket includes complimentary entry into the Highlands Motorsport Museum.  | info@goldfieldsjet.co.nz       | Yes                      |

## New Operators and Products *(Jan 2020 onwards)*

| Product Name                             | Region  | Description  | Contact Details            | Commissionable for Trade |
|--|---------|--|----------------------------|--------------------------|
| Posh Pioneers                            | Ruapehu | Posh Pioneers is a unique accommodation experience on the Whanganui River, located out Taumarunui in Ruapehu. Living and breathing sustainability and 100% off-the-grid, Posh Pioneers offers one-of-a-kind, hand-built shepherd's huts located remotely along the Whanganui River that showcase the wonders of an inspiring, pioneering lifestyle. Activities offered include traditional Rongoā Māori, soap making, knife making, book binding, paper making, conservation, trapping, flax weaving, spinning, and felting. | mahalee@visitruapehu.com   | Yes                      |
| Whakarewarewa Guided Geothermal Eco Tour | Rotorua | A fully guided 45-60-minute geothermal eco tour that provides exclusive access to an untouched geothermal landscape, where an expert guide will interpret the land, plants, animals and nature of this rare environment. The tour brings together a mātauranga Māori kaupapa (Māori knowledge framework) with modern science, to share knowledge spanning earth sciences, ecology, biodiversity, health, environment and climate change.   | lou.baddiley@rotoruanz.com | Yes                      |

# OPERATOR CLOSURES



Hooker Valley Track  
Aoraki Mount Cook National Park



## Qualmarked Operator closure due to COVID-19 *(since March 2020)*

*These products have been removed from newzealand.com*

| Company Name  | Region        | Date of Closure | Operator Type     | Notes                  |
|---|---------------|-----------------|-------------------|------------------------|
| Adventure Capital   | Auckland      | 1/10/2021       | Activity          | Closed                 |
| Aerius Limited - Aerius Helicopters                         | Bay of Plenty | 30/11/2020      | Transport         | Closed                 |
| Akaroa Shuttle  | Canterbury    | 10/06/2020      | Visitor Service   | Closed                 |
| Alexandra i-SITE  | Central Otago | 9/06/2020       | i-SITE            | Closed                 |
| All Stars Group Ltd   | Auckland      | 28/06/2021      | Visitor Service   | Closed                 |
| Amazing Day Tours   | Bay of Plenty | 2/10/2021       | Visitor Service   | Closed                 |
| Amora Hotel Auckland  | Auckland      | 3/8/2020        | Hotel             | Closed                 |
| Aoliday NZ Limited  | Wellington    | 26/05/2021      | Visitor Service   | Closed                 |
| Aotea Gifts Dunedin   | Dunedin       | 17/06/2021      | Visitor Service   | Closed                 |
| Aquapackers   | Nelson        | 11/05/2021      | Visitor Activity  | Closed                 |
| Arahura Greenstone Tour                                     | West Coast    | 6/04/2020       | Visitor Activity  | Closed                 |
| ATT Travel Service Limited                                  | Auckland      | 23/07/2020      | Visitor Service   | Closed                 |
| Auckland Adventure Jet                                      | Auckland      | 1/10/2021       | Visitor Activity  | Closed                 |
| Auckland i-SITE Visitor Information Centre - Princess Wharf | Auckland      | 10/09/2020      | i-SITE            | Closed                 |
| Aus Rocks Ltd   | Auckland      | 15/09/2020      | Visitor Service   | Closed                 |
| Awing Travel NZ Limited                                     | Christchurch  | 24/02/2021      | Visitor Transport | Closed                 |
| Beatnik Motorsport Ltd                                      | Marlborough   | 3/09/2020       | Visitor Activity  | Closed                 |
| Bellbird Lodge  | Dunedin       | 4/05/2020       | Lodge             | Closed                 |
| Best Coach Limited  | Auckland      | 30/04/2021      | Visitor Transport | Closed                 |
| Big Kiwi Souvenir Shop                                      | Auckland      | 22/02/2021      | Visitor Service   | Closed                 |
| Brancott Estate Cellar Door and Restaurant                  | Marlborough   | 30/11/2020      | 30/11/2020        | Private Functions Only |

## Qualmarked Operator closure due to COVID-19 *(since March 2020)*

*These products have been removed from newzealand.com*

| Company Name   | Region             | Date of Closure | Operator Type     | Notes                         |
|--|--------------------|-----------------|-------------------|-------------------------------|
| Chateau Tongariro                                      | Ruapehu            | 23/02/2023      | Accommodation     | Closed                        |
| Carrington Limousines & Tours                          | Hamilton & Waikato | 16/02/2021      | Visitor Transport | Closed                        |
| Christchurch Airport i-SITE Visitor Information Centre | Christchurch       | 10/09/2020      | i-SITE            | Closed                        |
| Christchurch i-SITE Visitor Information Centre         | Christchurch       | 10/09/2020      | i-SITE            | Closed                        |
| Coast To Coast Tours                                   | Auckland           | 28/06/2021      | Visitor Service   | Closed                        |
| Corporate Tours  | -                  | 25/02/2021      | Visitor Transport | Closed                        |
| Cromwell i-SITE  | Central Otago      | 9/06/2020       | i-SITE            | Closed                        |
| Davidsfun International Travel Ltd                     | Auckland           | 18/05/2021      | Visitor Transport | Closed                        |
| Distinction Hotel Wellington                           | Wellington         | -               | Hotel             | Closed                        |
| Dixon Travel & Tour Pty Ltd                            | -                  | 24/01/2021      | Visitor Service   | Hibernation                   |
| DJ Travel Ltd  | Dunedin            | 26/02/2020      | Visitor Service   | Closed                        |
| Duke Motel   | Northland          | 28/02/82020     | Motel             | Selling as private apartments |
| Dunedin Railways                                       | Dunedin            | 1/08/2020       | Visitor Activity  | Closed                        |
| Dunedin Segway   | Dunedin            | 25/03/2020      | Visitor Activity  | Closed                        |
| Europcar - Tauranga Airport                            | Bay of Plenty      | 21/01/2021      | Visitor Transport | Closed                        |
| Experience New Zealand Travel Ltd                      | Wellington         | 19/04/2021      | Visitor Service   | Closed                        |
| Ezy Driver Ltd   | Auckland           | 28/06/2021      | Visitor Service   | Closed                        |
| Fern Holiday NZ Ltd                                    | -                  | 19/04/2021      | Visitor Transport | Closed                        |
| Fernleaf Farmstay Bed & Breakfast                      | Ruapehu            | 12/01/2021      | B&B               | Closed                        |
| Flying Horse Travel Ltd                                | Auckland           | 29/10/2020      | Visitor Service   | Closed                        |
| Franz Josef i-SITE                                     | West Coast         | 9/06/2020       | i-SITE            | Closed                        |

## Qualmarked Operator closure due to COVID-19 *(since March 2020)*

*These products have been removed from newzealand.com*

| Company Name  | Region        | Date of Closure | Operator Type    | Notes   |
|---|---------------|-----------------|------------------|---------|
| Freedom Tourism   | Auckland      | 12/02/2021      | Visitor Service  | Closed  |
| Go Orange 4WD - Queenstown                                | Queenstown    | 2/10/2021       | Visitor Activity | Closing |
| Goeswell International Ltd                                | Auckland      | 11/12/2020      | Visitor Service  | Closed  |
| He Tangata Ltd  | Christchurch  | 1/05/2020       | Visitor Activity | Closed  |
| Heritage Hanmer Springs                                   | Hurunui       | 26/05/2020      | Hotel            | Closed  |
| Invercargill i-SITE                                       | Southland     | 9/02/2021       | i-SITE           | Closed  |
| Kings Tours and Events Management Co. Ltd.                | Rotorua       | 10/06/2020      | Visitor Service  | Closed  |
| Ko Tāne at Willowbank                                     | Christchurch  | 12/01/2023      | Visitor Activity | Closed  |
| Kuoni   | -             | 24/02/2021      | Visitor Service  | Closed  |
| Little Bridge Travel                                      | Auckland      | 30/04/2021      | Visitor Service  | Closed  |
| LoCol Enterprises Ltd                                     | Bay of Plenty | 11/05/2021      | Visitor Service  | Closed  |
| Manapouri Underground Power Station Tours (Real Journeys) | Fiordland     | 1/08/2021       | Visitor Activity | Closed  |
| Mediland Pharm NZ Ltd                                     | Auckland      | 28/06/2021      | Visitor Service  | Closed  |
| Mediterranean Motel                                       | Kaikōura      | 7/04/2021       | Motel            | Closed  |
| Methven i-SITE  | Canterbury    | 26/06/2020      | i-SITE           | Closed  |
| Methven Resort Hotel                                      | Canterbury    | 9/06/2020       | Hotel            | Closing |
| Mountain Air Limited                                      | Ruapehu       | 16/04/2021      | Visitor Activity | Closed  |
| Murchison Heli Tours                                      | Nelson Tasman | 2/10/2021       | Visitor Activity | Closed  |
| Naturally New Zealand                                     | Christchurch  | 11/12/2020      | Visitor Service  | Closed  |
| Nature Guides Otago                                       | Dunedin       | 7/07/2020       | Visitor Activity | Closed  |
| New Zealand International Commercial Pilot Academy        | Whanganui     | 19/03/2021      | Visitor Activity | Closed  |

## Qualmarked Operator closure due to COVID-19 *(since March 2020)*

*These products have been removed from newzealand.com*

| Company Name                                 | Region             | Date of Closure | Operator Type           | Notes  |
|--|--------------------|-----------------|-------------------------|--------|
| Newsun Tours Ltd                             | Auckland           | 1/10/2021       | Visitor Activity        | Closed |
| NTB Travel                                   | Auckland           | 8/10/2020       | Visitor Service         | Closed |
| NZ Sky International Ltd                     | Auckland           | 18/05/2021      | Visitor Service         | Closed |
| NZ Transfers and Tours                       | Auckland           | 16/04/2021      | Visitor Transport       | Closed |
| Oamaru i-SITE                                | Waitaki            | 9/06/2020       | i-SITE                  | Closed |
| Ocean Terminal Ltd                           | Auckland           | 30/04/2021      | Visitor Service         | Closed |
| Papatuanuku Earth Mother Tours               | Northland          | -               | Visitor Activity        | Closed |
| Park Hotel                                   | Wellington         | -               | Hotel                   | Closed |
| Pilgrim's Rest B&B                           | Northland          | 26/08/2020      | B&B                     | Closed |
| Pure NZ International Travel Service Limited | Auckland           | 1/07/2021       | Visitor Service         | Closed |
| Quay to NZ Souvenirs - Auckland              | Auckland           | 8/03/2021       | Visitor Service         | Closed |
| Raglan i-SITE                                | Hamilton & Waikato | 30/06/2020      | i-SITE                  | Closed |
| Rangitata Rafts                              | Canterbury         | 11/05/2021      | Visitor Activity        | Closed |
| Red Bus                                      | Christchurch       | 11/05/2021      | Visitor Service         | Closed |
| Reefton i-SITE Visitor Information Centre    | West Coast         | 1/10/2021       | i-SITE/Visitor Activity | Closed |
| Roera 2004 Ltd t/a Kinaki NZ                 | Rotorua            | 11/05/2021      | Visitor Activity        | Closed |
| Rover Tour Group                             | Wellington         | 01/03/2022      | Visitor Activity        | Closed |
| Russell Top 10 Holiday Park                  | Northland          | 1/07/2021       | Holiday Park            | Closed |
| Simply New Zealand - Napier                  | Hawke's Bay        | 16/03/2021      | Visitor Service         | Closed |
| Skydive Taupo Ltd                            | Taupō              | 15/09/2020      | Visitor Activity        | Closed |
| Takutai & Whenua Ltd T/A Coastal & Country   | Northland          | 28/04/2020      | Visitor Activity        | Closed |

## Qualmarked Operator closure due to COVID-19 *(since March 2020)*

*These products have been removed from newzealand.com*

| Company Name                         | Region             | Date of Closure | Operator Type     | Notes       |
|--------------------------------------|--------------------|-----------------|-------------------|-------------|
| Te Kauri Marae Experiences           | Waikato            | 1/10/2020       | Visitor Activity  | Closed      |
| Te Koha Lodge                        | Northland          | 28/04/2020      | Boutique & Lodge  | Closed      |
| The Old Kaikoura Winery              | Kaikōura           | 11/03/2021      | Visitor Activity  | Closed      |
| The Resurgence Luxury Eco Lodge      | Nelson             | 18/05/2021      | Boutique & Lodge  | Closed      |
| Thermal Land Shuttle                 | Rotorua            | 2/10/2021       | Visitor Activity  | Closed      |
| Tokomaru Steam Museum                | Manawatu           | 23/02/2023      | Visitor Activity  | Closed      |
| Travel With Us                       | Auckland           | 10/03/2020      | Visitor Activity  | Closed      |
| Travellust Ltd                       | -                  | 24/01/2022      | Visitor Service   | Hibernation |
| Voyager Tours Ltd                    | Auckland           | 31/08/2020      | Visitor Service   | Closing     |
| Waiouru i-SITE Visitor Centre        | Ruapehu            | 6/04/2020       | i-SITE            | Closed      |
| Waitomo Lodge                        | Hamilton & Waikato | 21/07/2020      | Motel             | Closed      |
| Waka Voyagers                        | Gisborne           | 1/10/2021       | Visitor Activity  | Closed      |
| Whitestone City                      | Waitaki            | 25/03/2020      | Visitor Activity  | Closed      |
| WHY Retreat Limited                  | Northland          | 1/10/2021       | Visitor Activity  | Closed      |
| Winchester Travel Ltd                | Auckland           | 22/02/2021      | Visitor Service   | Closed      |
| WOW® World of WearableArt™ Museum    | Nelson             | 14/01/2021      | Visitor Activity  | Closed      |
| YHA Auckland City                    | Auckland           | 19/11/2020      | Backpacker        | Closing     |
| YHA Christchurch Rolleston House     | Christchurch       | 19/11/2020      | Backpacker        | Closing     |
| ZEST Food Tours                      | Wellington         | 16/06/2022      | Visitor Activity  | Closed      |
| Zhong Tong Coach Holding Pty Limited | -                  | 24/01/2022      | Visitor Transport | Hibernation |

**Qualmarked Operator closure due to COVID-19** *(since March 2020)*

*These products have been removed from newzealand.com*

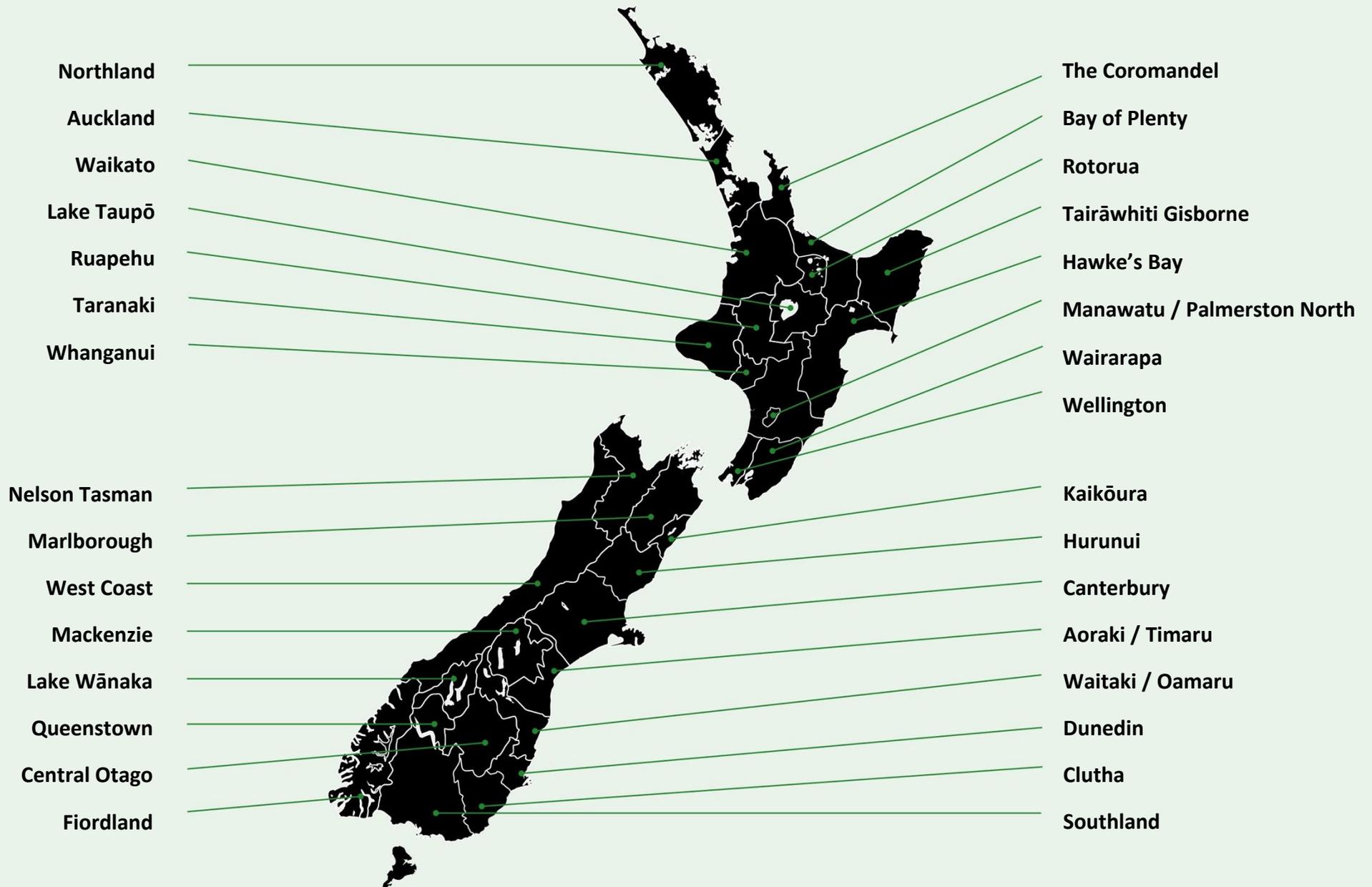
| Company Name | Region | Date of Closure | Operator Type | Notes |
|--------------|--------|-----------------|---------------|-------|
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# REGIONAL TOURISM ORGANISATIONS (RTOS)



Shotover Jet  
Queenstown

**Regional Tourism Operators (RTOs).** For the latest Regional toolkit click [here](#). For further information on specific regions click on the region below.



# QUALMARK COVID CLEAN APPROVED



Lost World  
Waitomo





Canopy Tours  
Rotorua

**Qualmark, New Zealand tourism's official quality assurance organisation, has a new assessment developed exclusively for its members. The COVID Clean Approved assessment demonstrates to visitors that appropriate standards have been met in line with the New Zealand Government's COVID-19 guidelines.**

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### **Overview**

The COVID Clean Approved self-assessment was developed with review from the World Travel & Tourism Council (WTTC) to align common global standards that will support the safety of New Zealand tourism operators and travellers as the sector shifts to a new normal.

The assessment offers information and checklists, compiled by Qualmark, to help operators adhere to the New Zealand Government's COVID-19 guidelines.

### **Who can complete the assessment?**

The COVID Clean Approved assessment is available to New Zealand tourism operators that are current Qualmark members. It is compulsory for all Qualmark members to complete, and there is no charge associated with gaining the resulting certification.

### **How can I check if a Qualmark member has completed the assessment?**

Tourism New Zealand's consumer website, [newzealand.com](http://newzealand.com), displays the **COVID Clean Approved** logo on the online listings of operators that have passed the assessment.

### **Is this certificate formally recognised?**

Qualmark has been awarded a global Safe Travels Stamp by the World Travel & Tourism Council. The Safe Travels Stamp is the world's first ever global safety and hygiene stamp for travel and tourism, designed specifically to address COVID-19 and similar outbreaks.

As a global Safe Travels ambassador, Qualmark has the authority to issue the Safe Travels stamp, on request, to its operators who pass the COVID Clean Approved assessment.

### **Where can I get more information?**

More details are available on the Qualmark [website](#) and [Frequently Asked Questions](#). You can contact our team with any questions by emailing [enquiries@qualmark.co.nz](mailto:enquiries@qualmark.co.nz)



Endorsed by QUALMARK®



# NGĀ MIHI

## Contact

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**100% PURE**  
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