

NEW ZEALAND TOURISM PRODUCTS: OPERATING UPDATES



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Matamata

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Introduction

Aotearoa New Zealand is excited to be welcoming back both our trade industry friends and manuhiri (visitors), inviting all to explore the unique culture, people and natural environment of this beautiful motu (country) once more.

Throughout an extremely challenging time for tourism, our industry has shown great resilience with most experiences remaining operational and many new products opening, however the landscape has changed.

This e-book aims to keep you as up to date as possible in this dynamic environment – as new products are launched and sadly, as some close their doors.

New Zealand's regional tourism organisations are experts on the products in their regions, so we've included links to the Regional Toolkit as well as their websites for further information.

We will be updating this e-book quarterly. If you are aware of any changes that are not listed here, please email us at traveltradenews@tnz.govt.nz with any updates.

Ngā mihi
Tourism New Zealand Trade Team

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New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Aqua Restaurant	Northland	Located inside the Hundertwasser Art Centre, the Aqua Restaurant and Bar is one of the most iconic eateries in the north.	Sarah.Archer@northlandnz.com	No
Barefoot Sailing Adventures Lagoon Bay Cruise	Northland	This four-hour cruise is perfect for visitors who are a little short on time but want an unforgettable sailing adventure.	Sarah.Archer@northlandnz.com	Yes
Coastal E-Bikes	Northland	Coastal eBikes Mangawhai provides top of the line stylish electric bikes.	Sarah.Archer@northlandnz.com	No
Kamo Wildlife Sanctuary	Northland	Home to lions, tigers, leopards, and a cheetah, visiting the sanctuary is an awe-inspiring experience.	Sarah.Archer@northlandnz.com	No
Loco	Northland	LOCO is Whangarei's newest, coolest, hippest bar eatery.	Sarah.Archer@northlandnz.com	No
Ngawha Springs	Northland	We invite you to bathe in the healing waters at Ngawha Springs and let the ancient energy revitalise your senses while the minerals from deep in the earth permeate your body.	Sarah.Archer@northlandnz.com	Yes
Te Ahurea	Northland	Ngāti Rēhia invites you to Te Ahurea, a unique Māori cultural and historical experience that will take you on an ancient, contemporary, and futuristic journey through time.	Sarah.Archer@northlandnz.com	Yes
The Huts Pop Up	Northland	4 x 4 Suzuki vehicles with retrofitted roof top tent, Dehei bedding and portable gas cooking facilities.	Sarah.Archer@northlandnz.com	Yes
The New Zealand Electric Boat Co.	Northland	We offer a range of high-quality, silent electric boats for hire on the beautiful Kerikeri river.	Sarah.Archer@northlandnz.com	Yes
Winery Experiences at The Landing	Northland	This exclusive tour includes a private boat transfer, a tour of The Landing including historical sites and the vineyard, before enjoying a wine tasting, two-course lunch, and winery tour.	Sarah.Archer@northlandnz.com	Yes
Yukon Dive	Northland	As a small independently run operation with smaller groups of divers, Yukon Dive can tailor the diving to suit the level of experience.	Sarah.Archer@northlandnz.com	Yes
All Blacks Experience	Auckland	Learn the story and feel the passion behind the All Blacks haka on a 45-minute guided tour. Visitors can also test their rugby skills against All Blacks and Black Ferns in our hands-on, interactive zone.	fiona.doyle@aucklandnz.com	Yes
Auckland Town Hall Tours	Auckland	Knowledgeable tour guides share the fascinating history of this iconic landmark on a one-hour tour.	fiona.doyle@aucklandnz.com	Yes
Hikoi to Britomart: Contemporary Māori street art	Auckland	Walking tour of contemporary Māori street art.	fiona.doyle@aucklandnz.com	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Hotel Fitzroy	Auckland	Located in the central Auckland suburb of Ponsonby, the hotel offers a complimentary mini-bar and complimentary hors d'oeuvres and drinks served in the Library	fiona.doyle@aucklandnz.com	Yes
Imagine Beach Road	Auckland	Hotel located on Beach Road in the CBD. Offers Studio, Studio Executive, and Interconnecting Studio rooms, complimentary WiFi, 24-hour reception, daily or weekly servicing options.	fiona.doyle@aucklandnz.com	Yes
Kiwi Tuk Tuk	Auckland	Custom itinerary Waiheke Island Tours on Tuk Tuks.	fiona.doyle@aucklandnz.com	Yes
Nesuto Stadium Hotel and Apartments	Auckland	The hotel is located near the Britomart precinct in the CBD and offers stylish and spacious hotel and apartment-hotel accommodation, ideal for business or leisure.	fiona.doyle@aucklandnz.com	Yes
QT Auckland (hotel)	Auckland	The hotel is located on the Waterfront in Central Auckland. It offers a signature restaurant run by Sean Connolly, and has a rooftop bar with Viaduct views	fiona.doyle@aucklandnz.com	Yes
Ramada Hotel & Suites Newmarket	Auckland	One and two-bedroom apartments with full kitchens and in-room laundry facilities. Rooms have complimentary high-speed internet access and car parking is available.	fiona.doyle@aucklandnz.com	Yes
Sofitel Auckland Viaduct Harbour	Auckland	The hotel has undergone refurbishments including privilege services for guests, new restaurant, Champagne bar, café, and a new-looks spa.	fiona.doyle@aucklandnz.com	Yes
Sudima Auckland City	Auckland	The 4.5-star hotel offers many rooms with a harbour view. The property also has a Lobby Restaurant & Bar plus a rooftop bar.	fiona.doyle@aucklandnz.com	Yes
The Civic Tours	Auckland	Knowledgeable guides share the atmospheric theatre's fascinating history on this one-hour tour.	fiona.doyle@aucklandnz.com	Yes
The Hotel Britomart	Auckland	The Hotel Britomart is located within the Britomart precinct in the CBD. It is 100% non-smoking, and is New Zealand's first 5 Green-Star rated building, holding a 5 Green Star Hotel accreditation from the New Zealand Green Building Council.	fiona.doyle@aucklandnz.com	Yes
The Park Hyatt Auckland	Auckland	Park Hyatt offers glamorous views of the Waitematā Harbour and has a stunning lookout of Wynyard Quarter's Lighter Basin. The hotel includes 4 restaurants and bars and a 25m infinity pool.	fiona.doyle@aucklandnz.com	Yes
Toi Tū Toi Ora: Contemporary Māori Art - Auckland Art Gallery	Auckland	Toi Tū Toi Ora: Contemporary Māori Art will be the largest exhibition in the 132-year history of Auckland Art Gallery Toi o Tāmaki.	fiona.doyle@aucklandnz.com	Yes

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Travelodge Hotel Auckland Wynyard Quarter	Auckland	Positioned in the middle of the action in the fast-developing Wynyard Quarter precinct.	fiona.doyle@aucklandnz.comYes	
Weta Workshop Unleashed	Auckland	Part film set. Part creative workshop. But all is not what it seems.	fiona.doyle@aucklandnz.com	Yes
White Glove Experiences	Auckland	Offers a range of unique, fun, and inspiring events.	fiona.doyle@aucklandnz.com	Yes
Bird on a Wire	Waikato	Restaurant with good vibes and free-range rotisserie chicken.	amber@waikatonz.com	No
Cornerstone Kitchen	Waikato	Cornerstone Kitchen at Cornerstone Alpacas.	amber@waikatonz.com	No
Cheetahs at Hamilton Zoo	Waikato	Hamilton Zoo has welcomed four Cheetah boys into the zoo whānau. Arriving fresh from Australia in April 2021, Radi, Bomani, Manni and Denzel have settled into their new home and are now on display to the public.	amber@waikatonz.com	No
Raglan Boat Chargers - Morning Cruise	Waikato	Raglan Boat Charters has launched a morning scenic harbour cruise in addition to their already popular sunset cruise.	amber@waikatonz.com	Yes
Sentinel Café	Waikato	Sentinel Café is in the heart of Hamilton's CBD.	amber@waikatonz.com	No
Bites of the Bay	Bay of Plenty	Take a guided tour around the Bay of Plenty and meet the artisan food and beverage producers that help make this region a foodie's delight.	loretta@bayofplentynz.com	Yes
BaseCamp venue at Secret Spot	Rotorua	BaseCamp is a lux safari tent located at Secret Spot Hot Tubs with seating for up to 70 people indoors.	Lou.Baddiley@rotoruaNZ.com	No
Geyser by Night at Te Puia	Rotorua	For the first time ever, Te Puia's geothermal valley is revealed under night skies, providing a multi-sensory experience that makes Geyser by Night truly remarkable.	Lou.Baddiley@rotoruaNZ.com	Yes
Hui E! Kai E! and Makue! Kai E! at Tamaki Māori Village	Rotorua	Tamaki Māori Village offers two new interactive and immersive experiences where visitors prepare what is possibly the world's first fried-bread burger. While dining with your hosts, you'll be entertained and enlightened by stories of new and old.	Lou.Baddiley@rotoruaNZ.com	Yes
Kokako Retreat	Rotorua	Kokako Retreat is a luxurious, off-grid glamping experience surrounded by native forest and farmland.	Lou.Baddiley@rotoruaNZ.com	No
Mt Tarawera Volcanic Crater Experience	Rotorua	Kaitiaki Adventure's new 6.5-hour Mt Tarawera Volcanic Crater Experience is a culturally steeped guided hiking expedition.	Lou.Baddiley@rotoruaNZ.com	Yes

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Round Trip - Waimangu Volcanic Valley	Rotorua	Round Trip is a multi-destination tour through Waimangu Volcanic Valley, Totally Tarawera, and the Buried Village of Te Wairoa.	Lou.Baddiley@rotoruaNZ.com	No
Steaming Cliffs Kayak Tour on Lake Rotomahana	Rotorua	Paddle on magnificent Lake Rotomahana on this guided kayak tour.	Lou.Baddiley@rotoruaNZ.com	-
Trubridge Horoeke Lantern at Redwoods Treewalk & Nightlights	Rotorua	Trubridge Horoeke Lantern, created by David Trubridge, is an impressive wood structure towering 9-metres tall and suspended 15-metres from the ground at Redwoods Treewalk.	Lou.Baddiley@rotoruaNZ.com	Yes
Volcanic Air - Floatplane remote hot pools /bathing experience	Rotorua	A 2-hour remote hot pool bathing experience at the Rotoiti hot pools.	Lou.Baddiley@rotoruaNZ.com	Yes
Volcanic Air - Helicopter Volcanic Heli Hike - Tarawera falls	Rotorua	This is an approximate 6.5 hours tour incorporating the popular Helicopter Mount Tarawera landing with an approximate 3.5 hours hike to the beautiful Tarawera falls.	Lou.Baddiley@rotoruaNZ.com	Yes
V-Force at Velocity Valley	Rotorua	V-Force is a reverse bungy that sends you 45ms (148ft) skyward at speeds up to 80kmp/h (50mi/h).	Lou.Baddiley@rotoruaNZ.com	Yes
Whaka e-Bike Trail Experience	Rotorua	Whakarewarewa - The Living Māori Village together with Electric Bike Rentals Rotorua offers visitors an exclusive Whaka E-Bike Trail experience into the Whakarewarewa Valley Reserve.	Lou.Baddiley@rotoruaNZ.com	Yes
Dropzone at the Landing	Lake Taupō	Family entertainment including tenpin bowling, trampoline park, Ninja course, arcade, indoor playground, and cafe.	Amanda@lovetaupo.com	No
Jimmy Coops Lakehouse	Lake Taupō	Jimmy Coops Lakehouse serves craft beer and burgers.	Amanda@lovetaupo.com	No
Positive Kaibrations	Lake Taupō	Focusing on delicious vegan and vegetarian fare.	Amanda@lovetaupo.com	No
The Dance Club	Lake Taupō	Taupō's newest nightlife spot.	Amanda@lovetaupo.com	No
The Huts Pop Ups	Lake Taupō	Four fully themed escape rooms.	Amanda@lovetaupo.com	No
Waihaha Great Lake Trails – one day MTB package	Lake Taupō	Experience an epic day of mountain biking on one of Taupō's exhilarating Grade 3 trails. The package includes meals, transfers, and full suspension e-bike hire.	Amanda@lovetaupo.com	No
Bradley's Garden Mini-Putt Golf	Ruapehu	Unique 9-holes of outdoor mini-putt golf fun.	mahalee@visitruapehu.com	No
CamoKai Takeaways	Ruapehu	Takeaway food truck in National Park Village across from SkiBiz.	mahalee@visitruapehu.com	No

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Camp Epic - Glamping on the Timber Trail	Ruapehu	19 luxury tents, fully equipped kitchen/dining area and possibly the best showers in New Zealand.	mahalee@visitruapehu.com	Yes
Fly Fishing by Jet Boat with Blazing Adventures	Ruapehu	Unique fly fishing experience with an exhilarating jet boat ride down the Whanganui River into remote, untouched fishing spots alongside a local NZ fly-fishing champion.	mahalee@visitruapehu.com	Yes
Guided Cultural Canoe journeys with Owango Adventures	Ruapehu	Single or multi-day guided canoe journeys with your own local cultural navigator on a uniquely designed canoe waka with options for meals and accommodation.	mahalee@visitruapehu.com	Yes
Kai Nui Eatery and Coffee Cart	Ruapehu	New eatery and coffee cart in downtown Taumarunui.	mahalee@visitruapehu.com	No
Mountains to Sea Ngā Ara Tūhono Cycle Trails upgrade	Ruapehu	Major upgrades and improved maintenance of several cycle trails on the Mountains to Sea Cycle Trail.	mahalee@visitruapehu.com	No
Ohakune Disc Golf	Ruapehu	Nine disc golf hole course located in the Mangawhero Reserve.	mahalee@visitruapehu.com	No
Rhine of the Pacific tours at Forgotten World Adventures	Ruapehu	Travel the navigable length of the Whanganui River named in times gone by as the "Rhine of the Pacific". A three-night, four-day journey into our past but with a modern luxurious twist.	mahalee@visitruapehu.com	Yes
Sauna, spa, and massage at Snowman Lodge and Spa	Ruapehu	Traditional sauna, private spa, massage, and authentic Thai cuisine at Snowman Lodge and Spa.	mahalee@visitruapehu.com	No
Studio pods at Plateau Lodge	Ruapehu	Self-contained studio pods at Plateau Lodge, National Park Village	mahalee@visitruapehu.com	Yes
Te Awa Glamping	Ruapehu	Riverside glamping escape on the banks of the Whanganui River with a custom-designed, one-of-a-kind, eco explorer tent.	mahalee@visitruapehu.com	No
The Chef's Table at Blue Duck Station	Ruapehu	A remote, refined, conservation-focused restaurant experience.	mahalee@visitruapehu.com	No
The Old Post Office Lodge	Ruapehu	The property has undergone a substantial renovation that now provides lavish art-deco-styled 7-bedroom accommodation featuring opulent decor including untold fascinating memorabilia.	mahalee@visitruapehu.com	Yes
Timber Trail Lodge Meeting Room	Ruapehu	A private meeting space for up to 20 people, this is an ideal venue for team meetings and retreats at Timber Trail Lodge.	mahalee@visitruapehu.com	Yes
Thorn Ohakune	Ruapehu	Boutique espresso and lunch bar in central Ohakune.	mahalee@visitruapehu.com	No
Toastie Ohakune	Ruapehu	Serving toasties, doughnuts, coffee, and organic soda.	mahalee@visitruapehu.com	No

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Wellness and Holistic Retreats at Snowy Waters Lodge	Ruapehu	Bespoke wellness, yoga and healing sessions for visitors who are new to wellness practices or well experienced.	mahalee@visitruapehu.com	Yes
Wild Forest Collective - Ohakune	Ruapehu	Offering local and exotic goods, clothing, home-decor, self-care products, services, and workshops.	mahalee@visitruapehu.com	No
Kopiko Aotearoa	Taranaki	A 1,070km bike packing route across the North Island from East Cape in Tairāwhiti to Cape Egmont in Taranaki (or reverse).	jo@venture.org.nz	No
Puketi – The Fitness Trail	Taranaki	The Fitness Trail is a gym circuit in natural surrounds through the Valley of the Giants in Pukeiti.	jo@venture.org.nz	No
Quail's Nest Eatery	Taranaki	Chic and cosy eatery with a seasonal all-day menu.	jo@venture.org.nz	No
State Bistro	Taranaki	Restaurant featuring classic dishes with the chef drawing on his experience in renowned old-school kitchens.	jo@venture.org.nz	No
The Burnt Place Bar & Kitchen	Taranaki	New restaurant in Hāwera.	jo@venture.org.nz	No
The Taranaki Tunnel "Tiki Tour"	Taranaki	All-day tour exploring the backroads of Taranaki stopping at hand dug tunnels and learning about the history of the area.	jo@venture.org.nz	No
Maria Lane Eatery	Whanganui	Exciting laneway restaurant serving delicious fare.	paul.chaplow@whanganuiand partners.nz	No
"That Place" Mountain Bike Park	Whanganui	A new purpose-built mountain bike park next to a remote part of the Whanganui River but only 12km from Whanganui city.	paul.chaplow@whanganuiand partners.nz	No
Martinborough Wine Tours	Wairarapa	Exclusive & informative Martinborough wine tasting tours.	barb@wairarapanz.com	Yes
The Royal Hotel Featherston	Wairarapa	The Royal is historic, and beautifully renovated to create spaces full of character and charm and offers a wide range of facilities.	barb@wairarapanz.com	Yes
Atura Wellington (Hotel)	Wellington	Fresh, comfortable and light accommodation, free WIFI, an exceptional dining experience at Frankie's Bar + Eatery as well as complimentary use of City Fitness Gym Thorndon.	leanne.smith@wellingtonnz.com	Yes
Naumi Wellington	Wellington	After an extensive renovation this 116-room property has transformed into visual feast for the senses, enthralling guests with eclectic spaces inspired from seafaring, the literary world and enduring love.	leanne.smith@wellingtonnz.com	Yes
Pipinui Point	Wellington	Luxury accommodation perched on a cliff 250m above the Tasman Sea and surrounded by nature at every viewpoint.	leanne.smith@wellingtonnz.com	Yes
Ramada by Wyndham Wellington	Wellington	The hotel group also has two more hotels that are due to open later in the year. Microtel by Wyndham is the next one due to open in Q4 21 with 80 rooms.	leanne.smith@wellingtonnz.com	Yes

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Sojourne Apartment Hotel	Wellington	Nestled in a prime location and adorned with refreshing finishes, our Sojourn boutique apartments are for those who prefer relaxed sophistication.	leanne.smith@wellingtonnz.com	Yes
The Intrepid Hotel	Wellington	The Intrepid Hotel is a place for discovery and exploration. Luxury where it matters, and convenience at the heart.	leanne.smith@wellingtonnz.com	No
Wellington Chocolate Factory Masterclasses	Wellington	A two-hour session where you're immersed in all things chocolate.	leanne.smith@wellingtonnz.com	Yes
Wildfinder Kaitoke	Wellington	Choose from bike hire, shuttles, bush walks and white water rafting in the Wellington region.	leanne.smith@wellingtonnz.com	Yes
Blend Premium Winemaker Tour – Marlborough Tour Company	Marlborough	Go behind the scenes in a selected Marlborough winery to become a winemaker for the day. Blend your own bottle of Marlborough Sauvignon Blanc to take home.	courtneys@marlboroughnz.com	Yes
14th Lan Urban Hotel	Marlborough	Marlborough's newest urban retreat, 14th Lane is a fully refurbished heritage building that combines elegant simplicity with the luxury of modern tactile materials.	courtneys@marlboroughnz.com	Yes
Sounds Nature Cruise with Marlborough Tour Company	Marlborough	Join the Sounds Nature Cruise to explore some of the most beautiful and fascinating spots in Queen Charlotte Sound/Tōtaranui.	courtneys@marlboroughnz.com	Yes
Middlehurst Station	Marlborough	Middlehurst Station offers an accommodation oasis in the heart of the Awatere Valley, Marlborough.	courtneys@marlboroughnz.com	Yes
Canyoning Aotearoa	Nelson Tasman	A new canyoning company operating out of the Nelson Lakes National Park and Kahurangi National Park. In winter, experience the Dry Chasm canyoning tour in the Kahurangi. In summer, Hidden Falls at Nelson Lakes is their signature half-day tour.	donna.adlam@nelsontasman.nz	Yes
Glowworm and Forest After Dark Tour at The Brook Waimārama Sanctuary	Nelson Tasman	New product operating in winter only. The Brook Waimārama Sanctuary provides scheduled winter glowworm and forest after-dark tours. Private tours on request.	donna.adlam@nelsontasman.nz	No
Gravity Winery	Nelson Tasman	Gravity Winery is a state-of-the-art gravity-fed winery, the only of its kind in Australasia.	donna.adlam@nelsontasman.nz	Yes
Harvest Kitchen	Nelson Tasman	Harvest Kitchen is Nelson Tasman's newest vineyard restaurant.	donna.adlam@nelsontasman.nz	No
McCashins Tap Room	Nelson Tasman	Previously McCashins Kitchen & Bar, the McCashins Tap Room is now under new ownership.	donna.adlam@nelsontasman.nz	No

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Nelson City Centre ArtWalk	Nelson Tasman	An outdoor art gallery in the streets, with 21+ artworks by some of Nelson's most celebrated artists adorning city buildings.	donna.adlam@nelsontasman.nz	No
Nelson Classic Car Museum	Nelson Tasman	Showcasing over 150 vintage, veteran and classic cars the museum has designed an exceptional experience around history. There is also a new cafe called the Little Engine Eatery.	donna.adlam@nelsontasman.nz	Yes
Pihopa Retreat	Nelson Tasman	Pihopa Retreat is the regions newest luxury accommodation offering nestled amongst a beautiful park-like setting.	donna.adlam@nelsontasman.nz	Yes
Zero Carbon Itinerary	Nelson Tasman	We have launched what we believe is New Zealand's first zero carbon itinerary. It includes a range of experiences and accommodation offerings, showcasing the vast number of businesses in Nelson Tasman that have achieved Zero Carbon/Climate Positive certification and providing inspiration for light footprint holidays.	donna.adlam@nelsontasman.nz	Yes
Bernies Diner & Harmons Motor Museum	Kaikōura	American Style Diner at the Harmon's Motor Museum.	luci@kaikoura.co.nz	No
Flo and Co. Cafe	Kaikōura	Family-owned and operated cafe on Kaikoura's Main Street.	luci@kaikoura.co.nz	No
Hapuku Kitchen	Kaikōura	Hapuku Kitchen is focused on reconnecting the kitchen to the land and sea, celebrating the abundant larder nature has to offer - taking inspiration from the wild Kaikōura landscape.	luci@kaikoura.co.nz	Yes
Trial helicopter flights	Kaikōura	Have you ever wondered what it's like to be behind the controls of a helicopter? Trial helicopter flights.	luci@kaikoura.co.nz	Yes
Amberley Hotel	Hurunui	Refurbished 11 room hotel complete with new restaurant and bar.	shane@hanmersprings.co.nz	No
Haslefree Tours Molesworth Tour	Hurunui	This guided tour using 4x4 off-road buses, transports visitors through New Zealand's largest high-country station.	shane@hanmersprings.co.nz	Yes
Island Hills Station Walking Track	Hurunui	Island Hills Station offers self-guided or guided experiences on a private tramping trail through a diverse range of landscapes.	shane@hanmersprings.co.nz	Yes
Tombstone Mountain Bike Trail	Hurunui	The Tombstone trail is a thrilling 4km, advanced, technical single-track with steep climbs, amazing views, and exciting downhill.	shane@hanmersprings.co.nz	No
Between the Vines	Canterbury	North Canterbury Helicopter Winery Tour.	james.brickland@christchurchnz.com	Yes
Eliza's Manor	Canterbury	Recently renovated and under new management.	james.brickland@christchurchnz.com	Yes

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Kaikoura and Molesworth High Country Cycle – Operated by Adventure South	Canterbury	Ride a new cycle trail in the emerging wine-growing district of Waipara Valley, journey through the vast Molesworth Station, then enjoy a soak in the therapeutic thermal pools at Hanmer Springs.	james.brickland@christchurchnz.com	Yes
Ōpuke Thermal Pools & Spa	Canterbury	Ōpuke Thermal Pools and Spa is a new wellness destination in Methven Canterbury, just an hour out of Christchurch City.	james.brickland@christchurchnz.com	Yes
Ravenscar House Museum Gallery and Home	Canterbury	Step inside to discover works by well-known New Zealand artists, displayed in the tranquil domestic setting of this new Ravenscar House.	james.brickland@christchurchnz.com	No
Betsey Jane	West Coast	Betsey Jane is a new bar & eatery in Fox Glacier	geraldine@dwc.org.nz	Yes
Coastwide Helicopters – Paparoa Track Heli Bike Lift	West Coast	Get your bike adventure off to a flying start with a heli bike lift.	geraldine@dwc.org.nz	Yes
Glacier Heli Hike	West Coast	This new heli hike is ‘out of this world’ and putting people on ice that hasn’t been achievable in the last 20 years! This tour is operated by The Helicopter Line, with guided services provided by Franz Josef Glacier Guides.	geraldine@dwc.org.nz	Yes
Lake Brunner Lodge	West Coast	New owners at Lake Brunner Lodge	geraldine@dwc.org.nz	Yes
Paparoa Guided Walk	West Coast	Our all-inclusive guided trip includes transfers, accommodation, catering, and camping equipment.	geraldine@dwc.org.nz	Yes
The Greymouth Grill	West Coast	New Eatery & Brewery in Greymouth.	geraldine@dwc.org.nz	Yes
Cross Hill Lodge & Domes	Lake Wānaka	Cross Hill Lodge and Domes features six geodesic domes to create cocoon-like sleeping pods in a natural park like setting on the shores of Lake Hawea.	gizelle@wanaka.co.nz	Yes
Forage and Feast	Lake Wānaka	Forage & Feast is a celebration of food, and our food is a celebration of our people.	gizelle@wanaka.co.nz	Yes
Mutton Bird	Lake Wānaka	Restaurant run by two young chefs offering dishes that highlight the farmers and producers of Otago.	gizelle@wanaka.co.nz	No
The Lindis Group - Mt Ithsmus	Lake Wānaka	Introducing Mt Ithsmus by The Lindis Group. An exceptional sole use premium villa experience. Opened 1st December 2020	gizelle@wanaka.co.nz	Yes
Lil Red at QT	Queenstown	Lil Red is a swish new spot tucked away on level six of the QT. Here we unwind hearthside in cheeky chalet chic.	kirann@queenstownNZ.nz	No
Casa Nova House	Waitaki	A luxury bed and breakfast experience in a historic Oamaru stone mansion.	natalie@waitakinz.com	No

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Product Name	Region	Description	Contact Details	Commissionable for Trade
Nest Tree Houses	Waitaki	A luxury treehouse experience (complete with sauna) perched high amongst the branches overlooking the dramatic Hakataramea Valley.	natalie@waitakinz.com	No
Animal Arc Petting Zoo in Mosgiel	Dunedin	A 'petting zoo' farm park experience where visitors can feed & interact with our many friendly animals.	Sarah.Ewing@dcc.govt.nz	No
Bell Hill Apartments	Dunedin	Bell Hill Apartments provide a calm, unruffled historically captivating stay, and authentic Dunedin experience.	Sarah.Ewing@dcc.govt.nz	Yes
The Burlington Dunedin (Hotel)	Dunedin	Luxurious, boutique accommodation and meeting room in the heart of Dunedin.	Sarah.Ewing@dcc.govt.nz	Yes
EBB Dunedin (Hotel)	Dunedin	A boutique hotel that provides relaxed luxury.	Sarah.Ewing@dcc.govt.nz	Yes
Fable Dunedin (Hotel)	Dunedin	When CPG created Fable, we dreamt of elevating boutique hotels to another place, with bespoke experiences that offer more than simply a luxurious place to lay one's head.	Sarah.Ewing@dcc.govt.nz	Yes
Horizon City Sights Tour with High Tea	Dunedin	Guided tour of Dunedin city's iconic buildings and landmarks, that finishes with a decadent High Tea at The Press Club at Fable Hotel.	Sarah.Ewing@dcc.govt.nz	Yes
Ice bumper cars at the Dunedin Ice Stadium	Dunedin	Unlike the more traditional bumper car, the ice bumper car experience is very fluid because the slippery surface allows for the cars to bump and slide.	Sarah.Ewing@dcc.govt.nz	No
Monarch - Royal Tour	Dunedin	Premium guided and catered full-day tour to the Otago Peninsula and Royal Albatross Centre. Visit Penguin Place then board Monarch Wildlife Cruise, for a breath-taking cruise on the harbour.	Sarah.Ewing@dcc.govt.nz	Yes
Otago Peninsula Cycleway	Dunedin	The Otago Harbour cycleway runs from the city along the harbour side of the Otago Peninsula to Portobello. As an optional add-on you can cross the Harbour at Portobello by Ferry to Port Chalmers- bookings are essential. From Port Chalmers ride back to Dunedin on the West Harbour cycleway.	Sarah.Ewing@dcc.govt.nz	No
Resistance Climbing Gym – Bouldering	Dunedin	We have a variety of different graded climbing routes that you can try out – they're all colour-coded to make it easy to follow.	Sarah.Ewing@dcc.govt.nz	No
Steamer Basin Craft Brewery	Dunedin	A stylish new taproom has been created in their new Bond Street laneway premises. Steamer Basin brews using low-tech, traditional methods to make well-balanced beer.	Sarah.Ewing@dcc.govt.nz	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Wal's Plant and Funland Living Hedge Maze	Dunedin	Discover fun challenges to complete as visitors make their way around the 50mx50m living Maze.	Sarah.Ewing@dcc.govt.nz	No
The Cloudy Bay Shed	Central Otago	Nestled between the bronzed hills of our Northburn Vineyard and the splendid Lake Dunstan, our Central Otago Cellar Door showcases the full range of Cloudy Bay wines. In winter, the burning fireplaces invite visitors to enjoy a tasting flight in a cozy and warm atmosphere whereas in summer our breath-taking outdoor spaces appeal to those wishing to indulge in a moment of relaxation. A lunch menu is also available to pair with our wines.	jenny.worth@codc.govt.nz	Yes
Gore Streets Art Trail	Southland	Take a tour of Gore's CBD and discover the work of New Zealand's best mural and street artists. Eight bold and beautiful murals are part of the Streets Alive programme that form an art walking trail	kate@greatsouth.nz	No
Gravity Fishing	Southland	Guided fishing experience that offers visitors an authentic fishing and foodie adventure in and around the pristine waters of Rakiura Stewart Island.	kate@greatsouth.nz	Yes
Twinkle Dark Sky Tours	Southland	From craters on the moon to the centre of the galaxy, a Twinkle Dark Sky Tour will show you some of the most stunning sites in our solar system and the larger cosmos right from the most southern Dark Sky Sanctuary in the world - Rakiura Stewart Island.	kate@greatsouth.nz	Yes
Concord	Wellington	Elegant dining and delicious comfort food come together at this inner-city restaurant inspired by European bistros of the 19th century with luxury foods like lobster and steak tartare sitting alongside classic comforts like cheeseburgers.	steph.mcdonald@wellingtonnz.com	No
Graze Wine Bar	Wellington	Tucked up above the city in Kelburn Village, Graze is a neighbourhood wine bar and community-focused restaurant with a thoughtful, ethical menu and a considered wine list. A place to relax, reconnect and enjoy some excellent food.	steph.mcdonald@wellingtonnz.com	No
Liberty Restaurant	Wellington	Liberty is the newest restaurant on Cuba Street for when you're feeling a little fancy with a menu from all over the world and designed to be shared.	steph.mcdonald@wellingtonnz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Kuikui Lane	Wellington	The newest bar to open on Victoria Street is inspired by the Kuia/nans of the world; past and present. Manaakitanga is front of mind at this cosy, relaxed spot. Māori influence is weaved throughout the whole space including a menu in te reo, and food and drink that's locally sourced such as Māori flatbread parāoa pohema and kumara chips.	steph.mcdonald@wellingtonnz.com	No
Mabel's	Wellington	Mabel's is a Burmese restaurant in Wellington that will transport you to the heart of Myanmar with every spoonful of noodles and sip of broth. Head in for a meal with friends that will warm your belly and soul and take in the atmosphere of a restaurant that has been generations in the making.	steph.mcdonald@wellingtonnz.com	No
Kokomea PurePod	Wellington	Nestled between olive trees and grapevines sits Kokomea PurePod, an adults-only luxury accommodation experience that takes relaxation to another level. Fall asleep under the stars and have front row seats to a spectacular sunrise in this secluded, self-contained glass eco-cabin.	steph.mcdonald@wellingtonnz.com	No
Evil Twins	Wellington	Evil Twins is a central city coffee haven serving up fresh caffeine and cool vibes on Willis Street. Their "jar drinks" – jarred and chilled coffee and teas for drinking on the go – are famous around the city and have a cult local following.	steph.mcdonald@wellingtonnz.com	No
The Intrepid Hotel	Wellington	The Intrepid carefully fuses luxury and convenience to create the perfect home base for travellers while they explore Wellington. Located in the former Cadbury Chocolate warehouse, the hotel has three room sizes, each with complimentary snacks and beverages, and each floor has a tea and coffee station with local Supreme coffee and Libertine tea.	steph.mcdonald@wellingtonnz.com	No
Naumi Studio Hotel Wellington	Wellington	In a heritage building on Wellington's most vibrant and creative street is a hotel that's a visual feast for the senses. With enviable interior design featuring the talents of New Zealand artists and designers, Naumi is full of cosy nooks and spaces to relax and soak up the atmosphere. At the heart of the hotel is the grand bar, where you can sample delights from the curated cocktail list or selection of award-winning New Zealand wines.	steph.mcdonald@wellingtonnz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Rotorua Ziplines	Rotorua	A joint venture between Rotorua Rafting and local iwi, this 2.5 hour journey will have you soaring through the air like a bird over three waterfalls on a total of four thrilling ziplines, one swing bridge and a series of boardwalks within the Ōkere Falls Forest. Suitable for all ages and abilities, your expert local zipline guides will keep you entertained with stories of their ancestors and deep connection with the area. Sip on ancient Māori tea and plant a native tree.	lou.baddiley@rotoruanz.com	Yes
Mt Tarawera Volcanic Crater Experience	Rotorua	The 6.5-hour Mt Tarawera Volcanic Crater Experience is next level! Hike around the Tarawera dome above lakes Rotomahana and Tarawera, and link back up with the hugely popular half-day excursion on the summit of the highest of three peaks, Ruawahia. This culturally steeped hiking expedition offers guests world-class views and a deeper dive into the history of one of New Zealand's pristine natural heritage sites.	lou.baddiley@rotoruanz.com	Yes
Giant Horeka Lantern at Redwoods Treewalk	Rotorua	Horoeka Lantern – a towering nine-metre-tall eco-friendly installation perched 15 metres from the ground – is a recent addition to Redwoods Treewalk and Nightlights. As with the entire Redwoods Treewalk system, the Horoeka Lantern is eco-suspended, using no bolts or anchors.	lou.baddiley@rotoruanz.com	Yes
Matariki Culturally Guided Whanganui River Journey with Owango Adventures	Ruapehu	A culturally guided Whanganui River package for ages five years and older to celebrate Matariki in a very special and unique way canoeing and camping along the river. Paddle down the awa learning about the cultural significance of the Whanganui River and local stories of Matariki. Learn to sing waiata beside the campfire and enjoy a jetboat out the following morning. This all-inclusive package includes pre-set up tents, delicious food for the entire journey and a free hoodie.	mahalee@visitruapehu.com	No
Multi-Day Horse Trekking at Blue Duck Station	Ruapehu	Traverse the dramatic landscapes of the Central Plateau by horseback and see the world from a different perspective. Discover virgin rainforest, magnificent waterfalls, abundant wildlife, and untouched trails on a multi-day horse trek experience at Blue Duck Station that includes your own personal guide, unique accommodation, luggage transfers, gourmet meals and a jet boat tour on the Whanganui River.	mahalee@visitruapehu.com	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Rice Bar and Food at Snowman Lodge	Ruapehu	The latest addition to Ohakune's flourishing food scene. Enjoy delicious authentic Thai cuisine served with a contemporary twist in this centrally located indoor garden setting.	mahalee@visitruapehu.com	No
Te Awa River Ride	Waikato	Whether on two wheels or your own two feet, there are seven new kilometres of the Te Awa Great New Zealand River Ride to explore running from Cambridge towards Hamilton. It features boardwalks, bridges, picnic spots and stunning views of the mighty Waikato River.	amber@waikatonz.com	No
Hobbiton Movie Set Second Breakfast Tour	Waikato	Hobbiton have launched a tour departing every Sunday morning. Take the first tour of the day and enjoy a hearty breakfast spread, served at the end inside their newest venue, the Millhouse. The breakfast table is heaped with an assortment of a Hobbit's favourite breakfast staples alongside a plated hot breakfast and, as is the tradition in the Shire, second helpings are encouraged!	amber@waikatonz.com	Yes
Ancient Egyptian Garden at Hamilton Gardens	Waikato	Based on the type of garden Egypt favoured during what is called the Middle Kingdom (2040 - 1782 BCE). Features a symmetrical layout enclosed by mud-brick walls, a pool stocked with fish and vine-covered pergolas. Planting includes what was used for offerings, cures, rituals and processions. It is believed to be the first time such a garden has been recreated.	amber@waikatonz.com	Yes
Tieke Golf Estate	Waikato	On the banks of the mighty Waikato River, golfers will find New Zealand's newest championship golf course built using the natural river sand which is a real feature of the construction. The new clubhouse provides expansive 270-degree views over the course and an on-site café and bar is open to all with an indoor/outdoor setting overlooking the 18th green.	amber@waikatonz.com	No
Matariki Mackenzie	Canterbury	Join us for kai, culture and kōrero as we celebrate the rising of Matariki under the cloak of the world's largest gold dark sky reserve.	lydia.stoddart@mackenzienz.com	No
Matariki Chocolate from Schoc Chocolate	Wairarapa	New seasonal chocolate created in Greytown inspired by Matariki	barb@wairarapanz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Hands On Conservation Safari	Lake Wanaka	Your chance to actively do good, give back and learn about Wanaka's unique natural environment. Visit Wanaka's community native plant nursery – Te Kakano and head off into Wanaka's wild and spectacular high country by 4WD to help with our predator control programme checking and maintaining a stoat trapline on West Wanaka Station. Celebrate all your great work helping to protect Wanaka's flora and fauna with a well-earned picnic lunch high over Lake Wanaka.	bookings@ridgelinenz.com	Yes
Dingleburn Wilderness Walk	Lake Wanaka	This off-road safari and walk explores the remote landscapes of Lake Hawea's Dingleburn Station. Your expert guide skilfully negotiates this incredible road blasted by hand into the sheer cliff face high above Lake Hawea. Arriving at remote Silver Island Bay set off for a leisurely walk traversing the lower slopes Dingleburn Station towards the Dingleburn River where a relaxing riverside picnic lunch awaits.	bookings@ridgelinenz.com	Yes
Beau Rapley Guiding	Queenstown	Privately guided tailored food, wine & art tours, off the beaten track discoveries, active adventures, sightseeing and agritourism high country experiences in Queenstown and surrounding regions.	marijke@smarttourism.co.nz	Yes
Dunedin Laneways Walk	Dunedin	Join a one-hour stroll through Dunedin's warehouse and bond districts. Finish in No Name Alley - an exciting space in the throes of renewal, where businesses including Wild Dispensary and Steamer Basin Brewery & Taproom are sharing their passion for the natural and local.	Sarah.Ewing@dcc.govt.nz	Yes
The Long House (Tirimoana Whare Roa)	Dunedin	A coastal retreat with a bright, relaxed luxe vibe in the picturesque seaside village of Karitane, on the northern outskirts of Dunedin. The historic 6-bedroom property has recently re-launched under new ownership following an extensive high-end renovation. Originally built 100 years ago as a retreat for shellshocked WW1 soldiers, it is now a serene and welcoming private getaway.	ilse@thelonghouse.co.nz	Yes
Mövenpick Hotel Wellington	Wellington	Mövenpick Hotel Wellington is a five-star property on The Terrace and walking distance to major city attractions. Includes signature daily 'Chocolate Hour', 24-hour in-room sundae service and unlimited free ice cream for kids during their stay	Jade.BOLSTAD@accor.com or madeleine.bolesdeboer@wellingtonnz.com	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
The Mayfair	Canterbury	The Mayfair is a premier boutique hotel experience, offering a fresh take on modern luxury by blending thoughtful design and attentive service to create a relaxed, modern environment that taps into the regenerative spirit of the central city.	nicki.p@themayfair.co.nz	Yes
Skydive Hamilton	Waikato	Start your adventure with a 20-minute scenic flight over the Waikato, Hamilton and Cambridge, Raglan and the West Coast. Higher up, you'll see Mount Ngauruhoe, Mount Ruapehu, Mount Taranaki and even Mount Maunganui. And if you still had some breath left after that, freefalling back down at 200km/h on a tandem skydive might help take it away for good!	amber@waikatonz.com	No
HSBC Sevens	Waikato	New Zealand's biggest sporting party is returning to Hamilton's FMG Stadium Waikato on 21-22 January 2023 after a two-year hiatus due to COVID-19.	amber@waikatonz.com	No
St James Theatre	Wellington	The St James Theatre is the jewel in the crown of Wellington's live performance scene. After three years of significant earthquake strengthening and refurbishment, this historic venue is back in action as home to arts and cultural events in Wellington.	steph.mcdonald@wellingtonnz.com	Yes
Astoria	Wellington	The beloved Lambton Quay café, Astoria, is back open. A Wellington foodie institution since the 90s, the café has undergone extensive renovations and a rebrand in 2022. While the name and location have stayed the same, the menu, look and feel are entirely fresh. Pop by the takeaway window for a quick coffee and food on the go, or step inside the laidback space for a weeknight dinner or casual lunch. The modern Italian food is fresh and full of flavour. Pasta is made in-house, and sourdough is baked at every service. Local and Italian classics feature on the wine and beer menu, and you'd be remiss to not indulge in an Italian aperitivo - a pre-dinner drink - like a classic Aperol or Negroni.	madeleine.bolesdeboer@wellingtonnz.com	No
Kisa	Wellington	What was once a pop-up for Visa Wellington on a Plate has turned into a humming restaurant on Cuba Street. Inspired by Middle Eastern cuisine with a large Turkish influence, Kisa's food is jam-packed with flavour from smooth hummus to fresh-baked handmade flatbreads, and lamb kebabs full of spices.	madeleine.bolesdeboer@wellingtonnz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Chaat Street	Wellington	It's Indian food, but not like you know it! Forget your butter chicken and garlic naan, Chaat Street by Vaibhav Vishen serves up tapas-style South Asian street food that's equally authentic and delicious. Celebrating the diverse street food culture of India, the restaurant's menu evolves monthly. Pair with a fresh cocktail like a chilli margarita, bubblegum martini, or street-style drinks like milky chai.	madeleine.bolesdeboer@wellingtonnz.com	No
New Zealand's Coastal Arts Trail	Manawatu	New Zealand's Coastal Arts Trail, an art-lovers' journey through the Manawatū, Whanganui, and Taranaki regions with an extensive collection of public art, street art, galleries, museums, open studios, workshops and events.	IndustryPartnerships@tnz.govt.nz	No
Quirky Campers	Manawatu	Quirky Campers is a small New Zealand business run by husband-and-wife team Leanne and Dan Edwards, offering handcrafted campervan rentals. The world's first art gallery campervan ("Vallery") was inspired by and created for the ultimate experience of New Zealand's Coastal Arts Trail and features over 50 works by 26 different artists.	bookings@quirkycampers.co.nz	No
Mackenzie Helicopters	Mackenzie	Mackenzie Helicopters offers extraordinary flight experiences from their base in Lake Tekapo including High-Altitude Whisky Bar, Lavish West Coast Cuisine Adventure, Champagne Breakfast in the Mountains, Wild West Coast Beach Experience and Private Picnic in the Alps.	info@mackenziehelicopters.com	Yes
Muir's Tours	Bay of Plenty	Muir's Tours is more than just a fishing or diving charter. Former Māori All Blacks captain Deon Muir teaches his passengers how to fillet, smoke and cook what they catch, while sharing his regional knowledge and his passion for the outdoors. Departures are from the Maketu or Kaituna boat ramps. In addition, Muir's Tours can also arrange golfing or hunting tours.	Carole@bayofplentynz.com	No
Aqua 360	Bay of Plenty	Aqua 360 is a locally owned family business which offers a wide range of watersport equipment at Mount Maunganui. Visitors can hire high-spec Sea-Doo GTI130 jet skis, inflatable biscuits, wakeboards, water skis and fishing gear. Aqua 360 can also combine a jet ski adventure with a guided 2.5 cultural tour around Matakana, Rangiwaia and Motuhua islands, offering insight into the region's history.	Carole@bayofplentynz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Raptor Experience	Canterbury	Support wildlife recovery through hospital care at Raptor Trust with this educational and hands on experience with two of New Zealand's raptors. Handle the birds under the guidance of experienced handlers.	Di@venturetimaru.nz	No
Airport Express Bus	Wellington	The Wellington Airport Express (AX) bus connects visitors between the city and Wellington's International Airport. The fully electric bus runs every 10-20 mins, 7 days a week between Stop A at the Wellington Train Station (connecting the further suburbs of Wellington) and outside of the Wellington Airport terminal, with a journey time of 25-35 minutes. Free Wi-Fi, USB charging ports and luggage racks all included. Payment is by cash, EFTPOST and Snapper (Wellington's bus card).	milly.douglas@wellingtonnz.com	No
Quest 256 Lambton	Wellington	Quest 256 Lambton is a brand-new apartment styled hotel. Offering 54 studio and 1- 2-bedroom rooms, Quest is a great option for short or long terms stays.	milly.douglas@wellingtonnz.com	Yes
The Grosvenor	Canterbury	Full room renovations, bringing the building back to its art deco heritage, with all top floor rooms completed.	di@venturetimaru.nz	No
Ngā Whare Mānau	Canterbury	A unique retreat offering luxury accommodation above the beautiful village of Geraldine. Nestled amongst native plants, this is a magical relaxing experience that showcases the natural environment and everything that connects us to our whenua (the land). Relax in your hot tub and enjoy the wonders of the stars then continue to view this magic from your bed through the large skylights and wake in the morning to incredible birdsong while watching the sunrise on the East Coast of South Canterbury.	di@venturetimaru.nz	No
Humdinger Gin	Canterbury	New gin distillery in Geraldine offering free tastings.	di@venturetimaru.nz	No
Geraldine Cheese Company	Canterbury	This well-established cheese company is due to open a brewery bar next door that will serve 'cheesy dishes'.	di@venturetimaru.nz	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Forgotten World Garden Tours (can be booked with Blazing Adventures)	Ruapehu	Discover and explore four uniquely, enchanting gardens - Lauren's Lavender Farm, To Whenua Gardens, Omaka Lodge and Bradley's Garden - along the forgotten world highway: State Highway 43 outside Taumarunui in Ruapehu. These beautiful natural landscapes are open throughout the seasons and are perfect for families, couples and groups who want to discover some new in the Central North Island. Some gardens offer accommodation and activities like mischievous mini-golf and unique dining experiences including Devonshire Tea.	mahalee@visitruapehu.com	Yes
Ohakune Hot Tubs	Ruapehu	Relax, indulge, and immerse yourself in the elements at the newly opened Ohakune Hot Tubs. Tucked away at the foothills of Mt Ruapehu in Ohakune, these open-air, wood fired hot tubs are available for private bookings and freshly filled for each use. Open from 12 noon to 10 pm Wednesday through to Sunday, enjoy a rejuvenating one-hour soak during the day or under the stars with direct bookings welcome online.	mahalee@visitruapehu.com	No
New Zealand's First Mobile i-SITE	Ruapehu	Now at the KiwiCamp Park and Ride facilities at National Park Village, Ruapehu. This mobile i-SITE enables the i-SITE team to be more flexible and support visitors throughout the district and beyond – with the ability to attend events and other social places they wouldn't otherwise have access to.	mahalee@visitruapehu.com	No
Tawanui Farm	Canterbury	New farm tour product that includes a farm to plate lunch on the Hurunui River, a jetboat ride from the Hurunui River to the ocean and a farm tour. Run by 5 th generation farmer Tim and his family, offering an authentic experience of meeting those who run the farm whilst showcasing the region. Glamping accommodation is also available.	julia@hanmersprings.co.nz	Yes
Akaroa Craft Distillery Heli Gin Experience	Canterbury	Leave the car behind and fly across Banks Peninsula to the beautiful town of Akaroa in the comfort of a luxury helicopter for a new Heli Gin experience. A portion of Hector's Gin sales go to the New Zealand Whale and Dolphin Trust.	caroline.blanchfield@gchaviation.com	Yes
Jet Park Auckland Airport Hotel	Auckland	After closing doors and operating as a 100% MIQ facility for two years, Jet Park Auckland Airport is re-opening following a full hotel refurbishment.	hotel@jetpark.co.nz	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
River Haven	Nelson Tasman	A friendly place to dine, shop and take-away an exceptional range of quality food and drink in Motueka. Locally sourced where possible.	donna.adlam@nelsontasman.nz	No
Prodrive Golf Taupō Driving Range	Lake Taupō	The newest addition to Wairakei Tourist Park, Prodrive driving range. Come and master your game no matter what the weather in one of our 19 covered driving range bays. Soak up the atmosphere with background music and a floodlit range for night golf.	meet@lovetaupo.com	No
Lake Maretai Lodge, Mangakino	Lake Taupō	Situated in the village of Mangakino, Lake Maraetai Lodge is conveniently located moments from the boat ramp to the breathtaking Lake Maraetai. The Waipapa and Maraetai sections of the Waikato River Trails meet only a few minutes ride from the Lodge's doorstep; the lodge even has e-bike charging stations.	meet@lovetaupo.com	No
Nikkei	Canterbury	Japanese-Peruvian fusion restaurant located in Christchurch's popular Riverside Market.	info@nikkei.co.nz	No
Bay of Islands Adventures: Xtreme Jet and Glass Bottom Boat	Northland	Xtreme Jet Bay of Islands is the Bay's newest and fastest thrill ride. With speeds of up to 80km/h you're in for an absolute trip of a lifetime while viewing the best parts of the Bay of Islands! A fantastic trip for the whole family, the two-hour Glass Bottom Boat Tour departs from Paihia Wharf to the Hole in the Rock via Okahu Passage, as well as Deep Water Cove and Otahehi Bay.	lisa.cunningham@northlandnz.com	Yes
Paihia Mountain Bikes: Experience Waitangi and Explore Waitangi	Northland	Paihia Mountain Bikes is now offering two new products for Waitangi Mountain Bike Park. Experience Waitangi is a four-hour guided e-mountain biking product tailored to suit riders of all abilities, incorporating Māori storytelling about the names of each trail. Explore Waitangi is a half-day self-guided, e-mountain biking product.	lisa.cunningham@northlandnz.com	Yes
Russell Orongo Bay Holiday Park Kiwi Tour	Northland	Russell Orongo Bay Holiday Park has been involved in predator control for over five years and has a large presence of wildlife/birdlife including kiwi. They are now offering Kiwi Tours, educating visitors and also possible sightings/encounters.	lisa.cunningham@northlandnz.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Sudima Kaikōura	Kaikōura	Located on the shoreline, Sudima Kaikōura is a brand new 4.5-star hotel with stunning views of mountains and sea. A short walk from the township's retail centre and main activity and attraction booking centres. With state-of-the-art facilities it is the first hotel of this size and quality in Kaikōura.	luci@kaikoura.co.nz	Yes
Big Mountain Mead	Ruapehu	Big Mountain Mead, based in Ohakune offers 100% local and 100% natural New Zealand honey-based mead. The cellar doors are open and online shop now available. Brewery tours are also available for booking.	mahalee@visitruapehu.com	Yes
Tides Hotel	Nelson Tasman	Stylish and contemporary, Tides Hotel (formerly Trailways Hotel) has been renamed and rebranded for a fresh new start in 2022. This 'local' hotel, conference centre, bar and eatery, is right on the Maitai River and only a few minutes' walk from Nelson's main shopping precinct.	donna.adlam@nelsontasman.nz	Yes
Swingers Mini Golf	Lake Taupō	The Landing's newest attraction allows you to putt your way through the region thanks to a complete replica of the entire Taupō region and key activities and attractions including the Tongariro River, Huka Falls, Lake Taupō, and the Tongariro National Park and Mount Tauhara.	meet@lovetaupo.com	No
Fallow Ridge Retreat	Dunedin	Located just 40 minutes north of Dunedin is a luxurious two-person retreat, nestled amongst the tussocks in a beautiful rural setting. A peaceful place where you can relax and unwind in private, eco-friendly and off the grid accommodation which includes an outdoor tub, luxe interiors and a living roof.	sarah.ewing@dcc.govt.nz	No
Tales From Darkest Dunedin	Dunedin	A unique guided tour that shares the darkest history highlights of Dunedin's past in one of New Zealand's most historic cities and oldest cemeteries. With tales of murder, suicide, shipwrecks, the national anthem, tinned pineapple and many others, local historian Gregor Campbell can keep an audience spellbound and coming back for more.	sarah.ewing@dcc.govt.nz	No
Raetihi Holiday Park Hot Tubs	Ruapehu	New outdoor hot tub at Raetihi Holiday Park available for in-house guests to book as an add-on to enjoy a relaxing and rejuvenating unwind. Freshly filled for each guest's private use.	mahalee@visitruapehu.com	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Zero Carbon Weekender	Nelson Tasman	A three-day version of the region's longer Zero Carbon Itinerary. Designed to encourage visitors to embark on 'lightfoot' holidays and includes a number of eco-friendly operators.	Donna.adlam@nelsontasman.nz	Yes
Tokaanu Thermal Pools Renovation	Lake Taupō	Extensive renovations completed to the public pool areas and geothermal walkway.	meet@lovetaupo.com	No
Taupō Sailing Adventures: Sail Fearless Boat Upgrade	Lake Taupō	Offered as a blank canvas for Taupō's graffiti festival, the Fearless Yacht has been given a new lease on life! A fun and cheeky take on sailing, learn about the history of our moana aboard the funkiest boat in the harbour.	meet@lovetaupo.com	Yes
The Thomas Gregg Apartments	Dunedin	Built in 1878 by coffee merchant and entrepreneur Thomas Gregg, this former factory is now a collection of waterfront boutique apartments and features an antique coffee roaster in the lobby. All timber use is from the original building.	sarah.ewing@dcc.govt.nz	Yes
Fish Tutukaka	Northland	Fish Tutukaka offers fishing trips and customisable charters to suit differing interests around the Tutukaka coast and Poor Knights.	lisa.cunningham@northlandnz.com	No
Dunedin eBike Hire	Dunedin	Hire an eBike (located just a few minutes from some of the city's most famous attractions) and explore Dunedin. Ride along the dedicated pathway and cruise on to the cycle tracks that follow the Otago Harbour.	sarah.ewing@dcc.govt.nz	No
Wellington Chocolate Factory New Location	Wellington	Wellington Chocolate Factory - makers high quality, organic, ethically sourced and traded, award-winning, bean to bar chocolate - have opened a second location on Chaffers Street offering a variety of tours to learn all about the chocolate-making process. Tours include a Chocolate Masterclass with the founder, Chocolatier for the Day and Choc 101 Tours. Takes both corporate and consumer bookings.	leanne.smith@wellingtonnz.com	No
Fine Art Tours NZ: Fresh Taste Tour	Wellington	Privately guided food tours. Fine Art Tour's local guides will take your clients on an inspiring journey through the heart of Aotearoa's capital city, visiting some of the best hospitality outlets in the country. A mix of sweet, savoury, alcoholic and non-alcoholic beverage tastings are included. Dietary requirements can easily be catered for in this private tour (advance notification needed). Duration 3 hours.	leanne.smith@wellingtonnz.com	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Lake Taupō Holiday Resort New Hydrosides	Lake Taupō	Jump right in, gain speed and enjoy the ride as you go down our hydrosides. The slides are the newest exciting edition to the resort and will leave you feeling exhilarated as you plunge into the heated pool at the end.	meet@lovetaupo.com	No
Tongariro Trout Centre: Family Fly-Fishing Experience	Lake Taupō	Two-hour taster fly fishing package, perfectly suited for families. All fishing gear included, casting instructions from master anglers, designed for convenience, includes fillet prep and smoking. Kids taught to fish in the Trout Centre lagoon, adults learn on Tongariro River.	meet@lovetaupo.com	Yes
Kaimanawa Alpine Adventures: Heli Biking	Lake Taupō	The Kaimanawa Descent is a 25km downhill mountain biking trail, designed to accommodate intermediate to advanced level riders (Grade 3). The package begins with a helicopter flight from our base to the track start on the Patutu Tops (1673m).	meet@lovetaupo.com	Yes
Two Trees Ngā Rākau e Rua	Lake Taupō	Luxury accommodation overlooking Lake Taupō with four pavilions. Come reset, renew and restore.	meet@lovetaupo.com	Yes
Lakeside Accommodation	Lake Taupō	Over 50 luxury holiday homes (and growing!) all over the Taupō region. Offering properties for all group types and sizes, from large lakefront houses to private apartments.	meet@lovetaupo.com	Yes
Tokaanu Thermal Hot Pools	Lake Taupō	Complete renovation and upgrade to outdoor hot pools and walkway.	meet@lovetaupo.com	No
Your Prana Glow In The Dark Gemstone Exhibition	Northland	A free, bookable tour of Your Prana's dark room filled with naturally fluorescent crystal and minerals.	lisa.cunningham@northlandnz.com	No
Coriander Lime Kitchen	Northland	Originally established in Taupō but has been relocated to Northland in Kerikeri. Offers Asian cooking classes, as well as private catering and food education.	lisa.cunningham@northlandnz.com	No
Riverhead Villa	Northland	A new Māori owned accommodation provider in Horeke, set within a beautiful old villa. Six suites with breakfast and dinner available to order.	lisa.cunningham@northlandnz.com	No
Wilsons Abel Tasman: Abel Tasman Dream Day Out	Nelson Tasman	Cruise into the stunning Abel Tasman National Park aboard the Vista Cruise. Choose between a morning walk or extended cruise of the park before a gourmet lunch on the beach at the exclusive Torrent Bay Lodge.	Donna.adlam@nelsontasman.nz	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Three Day Classic Great Walk	Nelson Tasman	This trip offers the best of both worlds, independent walking with the added luxury of being hosted by a guide in the evening and mornings. Your guide will take care of logistics and meals so you can concentrate on enjoying walking one of New Zealand's great walks.	Donna.adlam@nelsontasman.nz	Yes
Kaiteriteri Recreational Reserve: MTB, Beers, Wines and Food	Nelson Tasman	This two-night getaway, designed for those of us wanting to escape the daily grind with some mates, offers the very best of mountain biking, adventure, food, wine and craft beer from the Nelson Tasman region.	Donna.adlam@nelsontasman.nz	Yes
Abel Tasman Sailing Adventures: Power of Two - Day Sailing Catamaran	Nelson Tasman	Abel Tasman Sailing Adventures are excited to introduce their new day sailing catamaran 'Power of Two' ready for summer! Custom designed specifically for scheduled day sailing tours, this 16-metre performance sailing catamaran is ideal for sightseeing and discovering the Abel Tasman National Park.	Donna.adlam@nelsontasman.nz	Yes
Helicopters Nelson New Zealand: Heli Kayaking	Nelson Tasman	Experience the best of the Abel Tasman National Park from both the air and the sea with a Heli-Kayak. Fly up the stunning Abel Tasman National Park coastline and then join Awaroa Sea Kayaks for an unforgettable sea kayaking experience.	Donna.adlam@nelsontasman.nz	Yes
Capital Personalised Tours	Wellington	Capital Personalised Tours offers private sightseeing half-day and full-day tours of Wellington. Tours will take you to the best views from the hills and the harbour to Lord of the Rings locations and beyond, with tours of Kapiti and over the hill for a Wairarapa winery experience. Back in the city, they will help you enjoy food and drink like a Wellingtonian with one of their gastronomic tours.	leanne.smith@wellingtonnz.com	Yes
Craft Beer Tours	Wellington	Taste Wellington's award-winning craft beers, meet the brewers, owners and brewery team on a fully guided behind the scenes experience.	leanne.smith@wellingtonnz.com	Yes
Kaewa Tours	Wellington	Kaewa Tours is a family-owned company solely dedicated to private tours of up to 10 (larger groups can be catered for upon enquiry). Top tours include Wellington Highlights, Creative Wellington and regional food touring.	leanne.smith@wellingtonnz.com	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Microtel by Wyndham Wellington	Wellington	Centrally located and surrounded by dining options, Microtel by Wyndham Wellington welcomes you with free Wi-Fi, paid parking, a café, modern guest rooms, and easy access to public transport.	leanne.smith@wellingtonnz.com	Yes
TRYP by Wyndham Wellington	Wellington	Stay in the heart of the city while enjoying the contemporary comforts and art deco architecture of TRYP by Wyndham Wellington, Tory Street. A short drive from Wellington International Airport and surrounded by diverse restaurants, this non-smoking hotel is walking distance from Tākina Wellington Convention and Exhibition Centre as well as the Wellington Waterfront Walk- lined with shops, eateries, bars, and attractions like the Wellington Museum.	leanne.smith@wellingtonnz.com	Yes
Xplor Tours	Wellington	Xplor tours offer a variety of half and full-day tours around Wellington, Wairarapa or Kapiti Coast showcasing all the beauty and places of interest. Top tours include Wellington Hightlights, Lord of the Rings and exclusive access to Shenandoah.	leanne.smith@wellingtonnz.com	Yes
Zozo Travel	Wellington	Zozo Travel offers fully guided small group tours that showcase the best Wellington has to offer. With a passion for Wellington and the Wairarapa, Zozo staff are the perfect hosts for your Kiwi adventure!	leanne.smith@wellingtonnz.com	Yes
Greenmantle Estate	Wellington	Under new ownership and recently renovated, this luxury estate is an ideal location for those wishing to take time out and explore the Kapiti Coast. Swimming pool, hot-tub, gardens and forest all located at the property.	milly.douglas@wellingtonnz.com	No
The Fancy Cow	Marlborough	Experience the best of Marlborough's bounty at The Fancy Cow - a restaurant, cellar door and brewery all in one!	wendy@mvw.co.nz	No
Cloudy Bay's Cellar One	Marlborough	Cloudy Bay has recently renovated their cellar door space and added a brand-new barrel room. Roof to floor windows and an upstairs viewing area allow guests to see behind the scenes of how their favourite wine is made. Cloudy Bay is in the process of installing digital displays which take guests through their unique story as one of the first wineries of Marlborough.	nicky.hewett@cloudybay.co.nz	No

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Jack's Raw Bar at Cloudy Bay	Marlborough	Jack's Raw Bar is Cloudy Bay's summer garden restaurant open December to April. It's a favourite with locals for its fresh, local and seasonal menu.	nicky.hewett@cloudybay.co.nz	No
Sisu Eatery and Bar	Marlborough	Combining the owners' love for good food, wine and beer, Sisu is the newest hot spot on Picton's waterfront.	contact@sisupicton.co.nz	No
Frank's Oyster Bar & Eatery	Marlborough	More than just oysters! Frank's is here for you to enjoy modern, vibrant, shareable dishes with friends. Relax and enjoy some of Marlborough's best local fare.	hello@eatatfranks.co.nz	No
City Views On Rattray	Dunedin	Relax in this comfortable and spacious private home, only a few minutes' walk to the vibrant city centre of Dunedin. Enjoy the magnificent harbour and city views this fabulous home has to offer.	sarah.ewing@dcc.govt.nz	No
The Langlands	Southland	Centrally located 4.5 star hotel in Invercargill's Central Business District. Offers 78 beautifully appointed suites, five eateries and drinks venues including signature restaurant Meld, top-floor bar (named 360) and Brew'd Café.	angee@ilt.co.nz	Yes
Agrodome: Shaun The Sheep	Rotorua	The multi-award-winning creators of 'Shaun the Sheep' and 'Wallace & Gromit' have joined forces with Rotorua's Agrodome to give Shaun the Sheep the holiday he deserves! Includes Shaun the Sheep themed activities, dedicated Shaun the Sheep screening sessions and character appearances.	david.blackmore@nttourism.co.nz	Yes
Whakarewarewa Forest Loop	Rotorua	Whakarewarewa Forest Loop, a 33km mountain biking trail is perfect for confident riders of almost any age and fitness level.	haydn.marriner@rotoruanz.com	Yes
Te Pa Tu Dining Experiences	Rotorua	Te Pā Tū now offers two dining experiences per day: the first at 4.30PM and the second at 6PM.	Sarah@maoriculture.co.nz	Yes
The National Kiwi Hatchery: Behind the Scenes Exclusive	Rotorua	Step 'behind the glass' on a 1-hour guided, immersive experience to join the hatchery team in a staff-only area to learn about the incubation and chick rearing techniques from global experts. Only hatchery staff can hold and touch the chick, but visitors may get the opportunity to have their photo with the chick (subject to the chick's health check). Followed by a visit to the Nocturnal House. Tours are held once a day at 12PM with a maximum group size of four people aged 12 years and above (up to six people by enquiry).	David.Hurst@nttourism.co.nz	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Wai-o-Taup Thermal Wonderland: Re-Opened	Rotorua	Wai-o-Tapo Thermal Wonderland has re-opened. Now open four days a week: Friday, Saturday, Sunday and Monday from 8.30AM.	ann@tagh.co.nz	Yes
Ohakune Carrot Adventure Park: New Attractions	Ruapehu	Experience the quirky new attractions at the Ohakune Carrot Adventure Park including the 5.3 metre Carrot Rocket and 50 metre double flying fox.	mahalee@visitruapehu.com	No
Mountain Bike Hire	Dunedin	Mountain bikes (with comfortable gel sets) available to hire from Harrow Street in the city centre. Short rides (1-2 hours), half day (up to four hours) and full day (5-12 hours). Plus, the option to take through to Central Otago on a multi-day hire. Includes free helmet, cycle map (activity brochure), bike padlock and storage locker.	peter@tmcteam.co.nz	No
Raptor Experience	South Canterbury	Get up close with New Zealand's raptors in a unique, hands-on experience. Learn about New Zealand's meat-eating birds, how they hunt, dangers to their safety and, their cultural significance.	sharnae@venturetimaru.nz	No
Rydges Wellington	Wellington	Rydges Wellington, located in the Central Business District on Featherston Street, has re-opened after a 9-month hiatus of refurbishments and earthquake strengthening. In addition, Rydges has taken the opportunity to provide a room refresh for their Deluxe and Harbour View Rooms with new and contemporary bathrooms, carpets, and soft furnishings. Additional rooms will be added to the inventory in staggered phases over the next few months. The leisure centre has also undergone a renewal with an upgraded pool, new sauna, enlarged gym space, and state-of-the-art exercise equipment.	milly.douglas@wellingtonnz.com	Yes
Goldfields Jet	Central Otago	Goldfields Jet has relocated its operations to Highlands Motorsport Park in Cromwell. The ticket price includes transfers to the river and a 40-minute thrilling jetboat. Drivers also share rich history about the region from the goldrush era of the 1860s. In collaboration with their partner, the jetboat ticket includes complimentary entry into the Highlands Motorsport Museum.	info@goldfieldsjet.co.nz	Yes

New Operators and Products *(Jan 2020 onwards)*

Product Name	Region	Description	Contact Details	Commissionable for Trade
Posh Pioneers	Ruapehu	Posh Pioneers is a unique accommodation experience on the Whanganui River, located out Taumarunui in Ruapehu. Living and breathing sustainability and 100% off-the-grid, Posh Pioneers offers one-of-a-kind, hand-built shepherd's huts located remotely along the Whanganui River that showcase the wonders of an inspiring, pioneering lifestyle. Activities offered include traditional Rongoā Māori, soap making, knife making, book binding, paper making, conservation, trapping, flax weaving, spinning, and felting.	mahalee@visitruapehu.com	Yes
Whakarewarewa Guided Geothermal Eco Tour	Rotorua	A fully guided 45–60-minute geothermal eco tour that provides exclusive access to an untouched geothermal landscape, where an expert guide will interpret the land, plants, animals and nature of this rare environment. The tour brings together a mātauranga Māori kaupapa (Māori knowledge framework) with modern science, to share knowledge spanning earth sciences, ecology, biodiversity, health, environment and climate change.	lou.baddiley@rotoruanz.com	Yes

OPERATOR CLOSURES



Hooker Valley Track
Aoraki Mount Cook National Park

Qualmarked Operator closure due to COVID-19 *(since March 2020)**These products have been removed from newzealand.com*

Company Name	Region	Date of Closure	Operator Type	Notes
Adventure Capital	Auckland	1/10/2021	Activity	Closed
Aerius Limited - Aerius Helicopters	Bay of Plenty	30/11/2020	Transport	Closed
Akaroa Shuttle	Canterbury	10/06/2020	Visitor Service	Closed
Alexandra i-SITE	Central Otago	9/06/2020	i-SITE	Closed
All Stars Group Ltd	Auckland	28/06/2021	Visitor Service	Closed
Amazing Day Tours	Bay of Plenty	2/10/2021	Visitor Service	Closed
Amora Hotel Auckland	Auckland	3/8/2020	Hotel	Closed
Aoliday NZ Limited	Wellington	26/05/2021	Visitor Service	Closed
Aotea Gifts Dunedin	Dunedin	17/06/2021	Visitor Service	Closed
Aquapackers	Nelson	11/05/2021	Visitor Activity	Closed
Arahura Greenstone Tour	West Coast	6/04/2020	Visitor Activity	Closed
ATT Travel Service Limited	Auckland	23/07/2020	Visitor Service	Closed
Auckland Adventure Jet	Auckland	1/10/2021	Visitor Activity	Closed
Auckland i-SITE Visitor Information Centre - Princess Wharf	Auckland	10/09/2020	i-SITE	Closed
Aus Rocks Ltd	Auckland	15/09/2020	Visitor Service	Closed
Awing Travel NZ Limited	Christchurch	24/02/2021	Visitor Transport	Closed
Beatnik Motorsport Ltd	Marlborough	3/09/2020	Visitor Activity	Closed
Bellbird Lodge	Dunedin	4/05/2020	Lodge	Closed
Best Coach Limited	Auckland	30/04/2021	Visitor Transport	Closed
Big Kiwi Souvenir Shop	Auckland	22/02/2021	Visitor Service	Closed
Brancott Estate Cellar Door and Restaurant	Marlborough	30/11/2020	30/11/2020	Private Functions Only

Qualmarked Operator closure due to COVID-19 *(since March 2020)*
These products have been removed from newzealand.com

Company Name	Region	Date of Closure	Operator Type	Notes
Chateau Tongariro	Ruapehu	23/02/2023	Accommodation	Closed
Carrington Limousines & Tours	Hamilton & Waikato	16/02/2021	Visitor Transport	Closed
Christchurch Airport i-SITE Visitor Information Centre	Christchurch	10/09/2020	i-SITE	Closed
Christchurch i-SITE Visitor Information Centre	Christchurch	10/09/2020	i-SITE	Closed
Coast To Coast Tours	Auckland	28/06/2021	Visitor Service	Closed
Corporate Tours	-	25/02/2021	Visitor Transport	Closed
Cromwell i-SITE	Central Otago	9/06/2020	i-SITE	Closed
Davidsfun International Travel Ltd	Auckland	18/05/2021	Visitor Transport	Closed
Distinction Hotel Wellington	Wellington	-	Hotel	Closed
Dixon Travel & Tour Pty Ltd	-	24/01/2021	Visitor Service	Hibernation
DJ Travel Ltd	Dunedin	26/02/2020	Visitor Service	Closed
Duke Motel	Northland	28/02/82020	Motel	Selling as private apartments
Dunedin Railways	Dunedin	1/08/2020	Visitor Activity	Closed
Dunedin Segway	Dunedin	25/03/2020	Visitor Activity	Closed
Europcar - Tauranga Airport	Bay of Plenty	21/01/2021	Visitor Transport	Closed
Experience New Zealand Travel Ltd	Wellington	19/04/2021	Visitor Service	Closed
Ezy Driver Ltd	Auckland	28/06/2021	Visitor Service	Closed
Fern Holiday NZ Ltd	-	19/04/2021	Visitor Transport	Closed
Fernleaf Farmstay Bed & Breakfast	Ruapehu	12/01/2021	B&B	Closed
Flying Horse Travel Ltd	Auckland	29/10/2020	Visitor Service	Closed
Franz Josef i-SITE	West Coast	9/06/2020	i-SITE	Closed

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These products have been removed from newzealand.com

Company Name	Region	Date of Closure	Operator Type	Notes
Freedom Tourism	Auckland	12/02/2021	Visitor Service	Closed
Go Orange 4WD - Queenstown	Queenstown	2/10/2021	Visitor Activity	Closing
Goeswell International Ltd	Auckland	11/12/2020	Visitor Service	Closed
He Tangata Ltd	Christchurch	1/05/2020	Visitor Activity	Closed
Heritage Hanmer Springs	Hurunui	26/05/2020	Hotel	Closed
Invercargill i-SITE	Southland	9/02/2021	i-SITE	Closed
Kings Tours and Events Management Co. Ltd.	Rotorua	10/06/2020	Visitor Service	Closed
Ko Tāne at Willowbank	Christchurch	12/01/2023	Visitor Activity	Closed
Kuoni	-	24/02/2021	Visitor Service	Closed
Little Bridge Travel	Auckland	30/04/2021	Visitor Service	Closed
LoCol Enterprises Ltd	Bay of Plenty	11/05/2021	Visitor Service	Closed
Manapouri Underground Power Station Tours (Real Journeys)	Fiordland	1/08/2021	Visitor Activity	Closed
Mediland Pharm NZ Ltd	Auckland	28/06/2021	Visitor Service	Closed
Mediterranean Motel	Kaikōura	7/04/2021	Motel	Closed
Methven i-SITE	Canterbury	26/06/2020	i-SITE	Closed
Methven Resort Hotel	Canterbury	9/06/2020	Hotel	Closing
Mountain Air Limited	Ruapehu	16/04/2021	Visitor Activity	Closed
Murchison Heli Tours	Nelson Tasman	2/10/2021	Visitor Activity	Closed
Naturally New Zealand	Christchurch	11/12/2020	Visitor Service	Closed
Nature Guides Otago	Dunedin	7/07/2020	Visitor Activity	Closed
New Zealand International Commercial Pilot Academy	Whanganui	19/03/2021	Visitor Activity	Closed

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These products have been removed from newzealand.com

Company Name	Region	Date of Closure	Operator Type	Notes
Newsun Tours Ltd	Auckland	1/10/2021	Visitor Activity	Closed
NTB Travel	Auckland	8/10/2020	Visitor Service	Closed
NZ Sky International Ltd	Auckland	18/05/2021	Visitor Service	Closed
NZ Transfers and Tours	Auckland	16/04/2021	Visitor Transport	Closed
Oamaru i-SITE	Waitaki	9/06/2020	i-SITE	Closed
Ocean Terminal Ltd	Auckland	30/04/2021	Visitor Service	Closed
Papatuanuku Earth Mother Tours	Northland	-	Visitor Activity	Closed
Park Hotel	Wellington	-	Hotel	Closed
Pilgrim's Rest B&B	Northland	26/08/2020	B&B	Closed
Pure NZ International Travel Service Limited	Auckland	1/07/2021	Visitor Service	Closed
Quay to NZ Souvenirs - Auckland	Auckland	8/03/2021	Visitor Service	Closed
Raglan i-SITE	Hamilton & Waikato	30/06/2020	i-SITE	Closed
Rangitata Rafts	Canterbury	11/05/2021	Visitor Activity	Closed
Red Bus	Christchurch	11/05/2021	Visitor Service	Closed
Reefton i-SITE Visitor Information Centre	West Coast	1/10/2021	i-SITE/Visitor Activity	Closed
Roera 2004 Ltd t/a Kinaki NZ	Rotorua	11/05/2021	Visitor Activity	Closed
Rover Tour Group	Wellington	01/03/2022	Visitor Activity	Closed
Russell Top 10 Holiday Park	Northland	1/07/2021	Holiday Park	Closed
Simply New Zealand - Napier	Hawke's Bay	16/03/2021	Visitor Service	Closed
Skydive Taupo Ltd	Taupō	15/09/2020	Visitor Activity	Closed
Takutai & Whenua Ltd T/A Coastal & Country	Northland	28/04/2020	Visitor Activity	Closed

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Company Name	Region	Date of Closure	Operator Type	Notes
Te Kauri Marae Experiences	Waikato	1/10/2020	Visitor Activity	Closed
Te Koha Lodge	Northland	28/04/2020	Boutique & Lodge	Closed
The Old Kaikoura Winery	Kaikōura	11/03/2021	Visitor Activity	Closed
The Resurgence Luxury Eco Lodge	Nelson	18/05/2021	Boutique & Lodge	Closed
Thermal Land Shuttle	Rotorua	2/10/2021	Visitor Activity	Closed
Tokomaru Steam Museum	Manawatu	23/02/2023	Visitor Activity	Closed
Travel With Us	Auckland	10/03/2020	Visitor Activity	Closed
Travellust Ltd	-	24/01/2022	Visitor Service	Hibernation
Voyager Tours Ltd	Auckland	31/08/2020	Visitor Service	Closing
Waiouru i-SITE Visitor Centre	Ruapehu	6/04/2020	i-SITE	Closed
Waitomo Lodge	Hamilton & Waikato	21/07/2020	Motel	Closed
Waka Voyagers	Gisborne	1/10/2021	Visitor Activity	Closed
Whitestone City	Waitaki	25/03/2020	Visitor Activity	Closed
WHY Retreat Limited	Northland	1/10/2021	Visitor Activity	Closed
Winchester Travel Ltd	Auckland	22/02/2021	Visitor Service	Closed
WOW® World of WearableArt™ Museum	Nelson	14/01/2021	Visitor Activity	Closed
YHA Auckland City	Auckland	19/11/2020	Backpacker	Closing
YHA Christchurch Rolleston House	Christchurch	19/11/2020	Backpacker	Closing
ZEST Food Tours	Wellington	16/06/2022	Visitor Activity	Closed
Zhong Tong Coach Holding Pty Limited	-	24/01/2022	Visitor Transport	Hibernation

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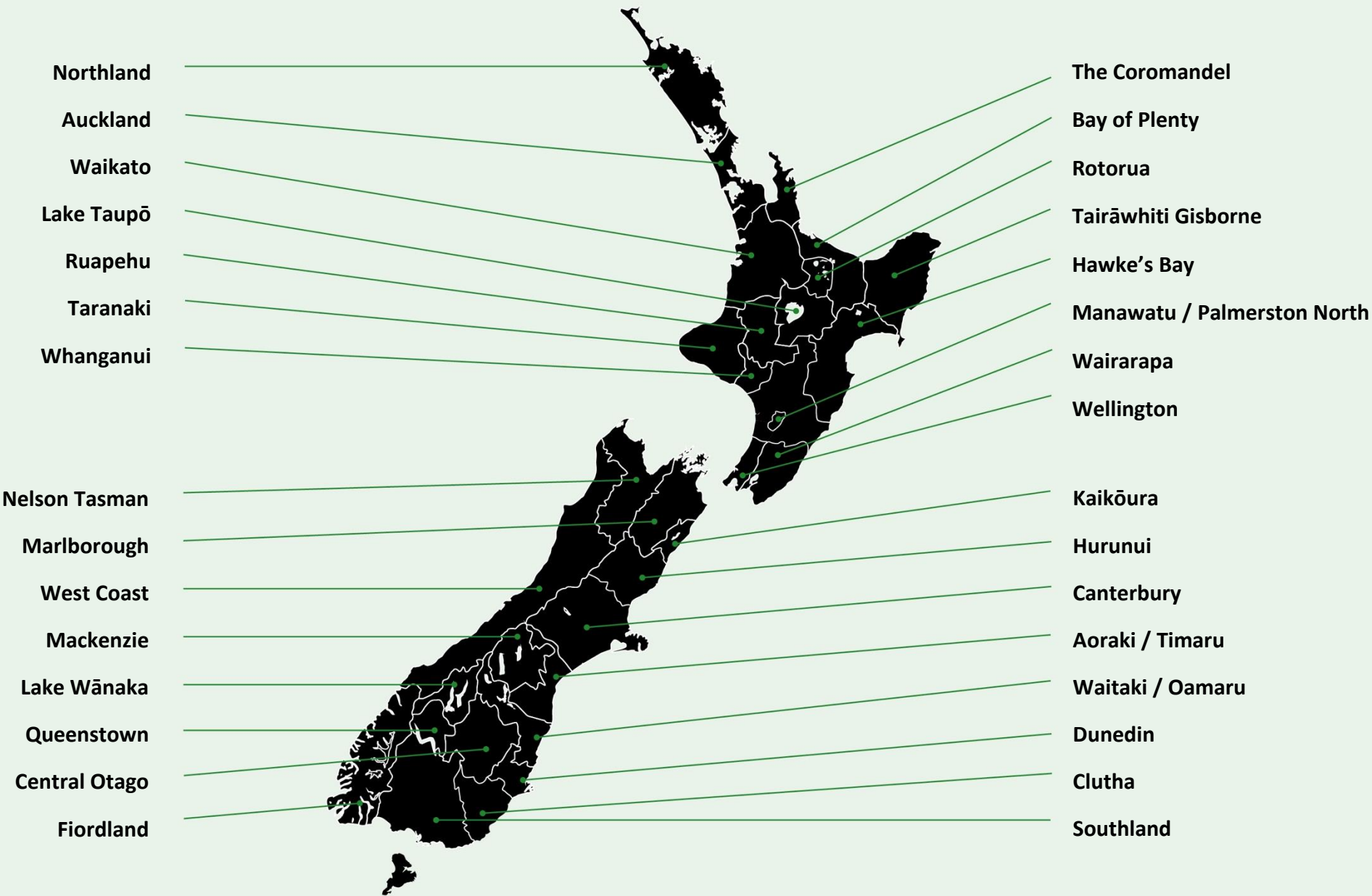
Company Name	Region	Date of Closure	Operator Type	Notes

REGIONAL TOURISM ORGANISATIONS (RTOS)



Shotover Jet
Queenstown

Regional Tourism Operators (RTOs). For the latest Regional toolkit click [here](#). For further information on specific regions click on the region below.



**QUALMARK
COVID CLEAN
APPROVED**



Lost World
Waitomo



Canopy Tours
Rotorua



Qualmark, New Zealand tourism's official quality assurance organisation, has a new assessment developed exclusively for its members. The COVID Clean Approved assessment demonstrates to visitors that appropriate standards have been met in line with the New Zealand Government's COVID-19 guidelines.

Overview

The COVID Clean Approved self-assessment was developed with review from the World Travel & Tourism Council (WTTC) to align common global standards that will support the safety of New Zealand tourism operators and travellers as the sector shifts to a new normal.

The assessment offers information and checklists, compiled by Qualmark, to help operators adhere to the New Zealand Government's COVID-19 guidelines.

Who can complete the assessment?

The COVID Clean Approved assessment is available to New Zealand tourism operators that are current Qualmark members. It is compulsory for all Qualmark members to complete, and there is no charge associated with gaining the resulting certification.

How can I check if a Qualmark member has completed the assessment?

Tourism New Zealand's consumer website, newzealand.com, displays the **COVID Clean Approved** logo on the online listings of operators that have passed the assessment.

Is this certificate formally recognised?

Qualmark has been awarded a global Safe Travels Stamp by the World Travel & Tourism Council. The Safe Travels Stamp is the world's first ever global safety and hygiene stamp for travel and tourism, designed specifically to address COVID-19 and similar outbreaks.

As a global Safe Travels ambassador, Qualmark has the authority to issue the Safe Travels stamp, on request, to its operators who pass the COVID Clean Approved assessment.

Where can I get more information?

More details are available on the Qualmark [website](#) and [Frequently Asked Questions](#). You can contact our team with any questions by emailing enquiries@qualmark.co.nz



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NGĀ MIHI

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