

Tourism New Zealand 'Minecraft Trade Incentive 2025 Qualification' Terms and Conditions ("Conditions")

1. The Promoter

- 1.1 The Promotion is organised by the New Zealand Tourism Board, trading as Tourism New Zealand (ABN 98 058 786 404) ("**TNZ**", "**Promoter**"), and registered at Level 12, 61 York Street, Sydney, 2000, NSW, Australia (contact email: tnztradeaustralia@tnz.govt.nz).

2. Promotion Entry Period:

- 2.1 The 'Minecraft Trade Incentive 2025 Qualification' promotion ("**the Promotion**") will run from 00:01 AEST on 7 April 2025 (**the "Opening Date"**) to 17:00 AEST on 11 May 2025 inclusive ("**the Closing Date**") ("**the Promotion Period**").
- 2.2 All competition entries received after the Closing Date are automatically disqualified.

3. Eligibility

- 3.1 This Promotion is only open to legal residents in Australia who are both (i) aged 18 years or older at the time of entry and (ii) actively employed full time at a travel agency or tour operator as a travel consultant selling leisure travel to New Zealand (excluding employees of airline ticketing agencies), at the time the Prize is awarded and up to and including the dates of the Prize ("**Participants**", "**You**").
- 3.2 Employees of TNZ (including employees of any of their subsidiaries or affiliated companies) and their immediate families (parents, siblings, spouses, children) and members of their households, and anyone otherwise connected with operation or fulfilment of the Promotion and the immediate family members of, and/or those living in the same household of such persons, are not eligible to enter or win the Promotion.
- 3.3 The Promotion is subject to all applicable Australian laws and regulations.
- 3.4 To be eligible to win the Prize, Participants must meet the Entry Requirements as detailed in Clause 4 below.
- 3.5 In entering the Promotion, you confirm that you are eligible to do so and eligible and available to claim the Prize. TNZ may require you to provide proof that you are eligible to enter the competition.

4 Entry Requirements

- 4.1 To enter the Promotion, Participants must sign up to TNZ's Australian Trade Newsletter (sign up via the link at: <https://traveltrade.newzealand.com/au/contact/sign-up-to-our-newsletter/>) ("**Newsletter**") and complete the Minecraft Course on the 100% Pure New Zealand Specialist Programme (sign up with the same email address and complete via the link at: <https://onlinemodules.newzealand.com/login/index.php>) by 17:00 AEST on the Closing Date.
- 4.1.1 If a Participant is already registered/subscribed to TNZ's Trade Newsletter, they will be deemed to have completed that step.
- 4.2 The completion of the Entry Requirements will be independently verified by TNZ against its own records, and Participants do not need to take any further steps to confirm their entry once completing the Entry Requirements.
- 4.3 No purchase is necessary to enter the Promotion and there is no charge to register for use of the website.
- 4.4 The Promoter will not accept:
- 4.4.1 responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
- 4.4.2 proof of transmission as proof of receipt of entry to the competition.
- 4.5 By submitting a competition entry, you are agreeing to be bound by these Conditions.

4.6 For help with entries, please see <https://traveltrade.newzealand.com/au/trade-au-minecraft-competition/> or contact TNZ.

5. Prize

5.1 The Prize comprises:

- Two (2) return direct economy flights from an Air New Zealand operated airport in Australia to New Zealand (into Auckland or Wellington and out of Auckland or Wellington).
- 9 days car rental hire in RAV4 or equivalent vehicle, pick up from Wellington Airport branch and drop off in Auckland Airport or Auckland City Branch (or vice versa), provided by GO Rentals.
- Auckland Region:
 - Two (2) nights' accommodation for two in a Deluxe King or Twin room at Sudima Auckland City.
 - All Blacks Experience tour for two, provided by Ngāi Tahu Tourism.
 - Tikapa Moana Whales, Dolphins & Islands Cruise for two, provided by Explore Group.
- Waitomo Region:
 - Two (2) nights' accommodation for two in the One Bedroom Apartment at Hidden Lake Hotel & Apartments, daily breakfast included.
 - Hobbiton™ Movie Set Tour and Lunch Combo for two, provided by Hobbiton™.
 - Most Popular Combo (Waitomo Glowworm Cave & Ruakuri Cave) tour for two, provided by Tourism Holdings Limited (thl).
 - Legendary Black Water Rafting Co. Black Labyrinth tour for two, provided by thl.
- Rotorua Region:
 - Two (2) nights' accommodation for two in the Superior Room at Regent Rotorua, daily breakfast included.
 - Te Pō (Te Rā, Dinner + Haka) combo for two, provided by Te Puia.
 - Redwoods Adventure Combo - Altitude, Fast Pass Nighttime and Treewalk Daytime for two, by Redwoods Treewalk.
 - Secret Spot Hot Tub Experience including 45min hot tub soak, cold plunge, robe and glass of bubbles for two.
 - Ultimate Canopy Tour for two, provided by Rotorua Canopy Tours.
 - Agrodome Farm Experience (farm show & farm tour combo), for two, provided by Ngāi Tahu Tourism
- Wellington Region:
 - Two (2) nights' accommodation for two in a Zest Queen Room at Naumi Studio Wellington, daily buffet breakfast included.
 - Adult return cable car ride for two at Wellington Cable Car.
 - Classic Guided Tour on Kapiti Island for two provided by Kapiti Island Nature Tours.
 - Wētā Workshop Tour for two.

5.2 The Prize is valued at approx. AU\$9,500.

5.3 The Prize is valid for use between 1 June 2025 to 30 November 2025, with dates subject to change at TNZ's discretion. Certain experiences and accommodation have additional black-out periods and can only be redeemed Monday to Friday or need to be booked in advance. Full details will be shared with the Winner in their prize pack.

5.4 All experiences and accommodation included in the Prize are subject to availability. The chosen experiences and accommodation included in the prize package can only be used during your time in New Zealand, and subject at all times to availability, demand and the Winner's (and their companion's) acceptance of the terms and conditions of each third-party operator providing the experience or accommodation.

5.5 Flights are subject to availability. The Prize can only be redeemed for direct service flights from Australia to New Zealand with Air New Zealand, and subject at all times to availability.

5.6 Flights will be booked by TNZ through Air New Zealand. The Winner is required to provide travel dates and passport details. Flights must be booked 30 days prior to departure date and prior to 20 June 2025.

5.7 All flights are subject to booking and flight availability, and changes to flight bookings are not permitted once tickets have been issued and neither can any extensions be arranged, even if paid for privately.

5.8 Flight will depart Australia from the Air New Zealand operated airport closest to the Winner's residence that offers direct services from Australia to New Zealand through Air New Zealand. The location of arrival into New Zealand is either Auckland or Wellington, subject to change at the discretion of TNZ.

5.9 Flight will depart either Auckland or Wellington to Australia, subject to change (up until the time of booking) at the discretion of TNZ. The location of arrival into Australia is the Air New Zealand operated airport closest to the Winner's residence, subject to change (up until the time of booking) at the discretion of TNZ.

5.10 It is a Winner's responsibility to ensure that they are fit, well and able to travel and participate in the experiences included in the Prize. The Promoter reserves the right to withdraw the Prize and re-award the Prize to another Participant where health reasons or concerns prevent a Winner from taking up the Prize.

5.11 The Prize does not include visas, any transport not set out under Clause 5.1, Australian accommodation, travel insurance, medical insurance, the cost of transfers to and from airports or stations, food and drink, spending money, petrol, tax (including any applicable tourism levy) or personal expenses. Any other costs incurred in addition to those set out under Clause 5.1 above and that are incidental to the fulfilment of the Prize are the responsibility of the Winner.

5.12 The car rental component of the Prize only covers the car rental rate for vehicles of Intermediate AWD Hybrid class and below, and includes basic insurance coverage. Any additional fees, accessories and insurance upgrades are the responsibility of the Winner. Higher vehicle classes can be hired at the Winner's additional cost. Vehicles subject to availability. The Winner or their companion will be required to provide GO Rentals with a credit card at the time of pick-up to be used as a security bond during the rental period.

5.13 The Winner (and their companion) will be responsible for ensuring that they are available to travel and hold valid passports, any necessary visas and travel documents, a valid driver's licence (if redeeming the rental car portion of the Prize) for the trip in question.

5.14 The Prize is non-transferrable, non-refundable, non-negotiable non-substitutable, and cannot be canceled, exchanged or redeemed for cash. Any further details of the Prize will be communicated to the Winners by email only, by TNZ and the relevant activity providers.

6. Winner

6.1 Winner of the Prize will be drawn online on 15 May 2025 at 3pm AEST ("**Draw Date**").

6.2 The Winner will be chosen by a random electronic draw at Level 12, 61 York Street, Sydney, 2000,

NSW.

- 6.3 TNZ will notify the Winners by email by 16 May 2025 at 09:00 AEST using the email address used to complete the Entry Requirements.
- 6.4 The decision of TNZ is final and no correspondence or discussion will be entered into.
- 6.5 It is a condition of entry into the Promotion that the Winner consents to TNZ publishing their first initial, surname, State or Territory and postcode on TNZ's social and trade communication channels on the Draw Date. If you object to any or all of your first initial, surname, State or Territory, postcode and winning entry being published or made available, please contact TNZ. In such circumstances, TNZ may still be required to publish in accordance with the applicable State and Territory regulations.
- 6.6 The Winner will be contacted by TNZ with further information about how to redeem and book the Prize.
- 6.7 The Winner may be required to provide TNZ with photos and/or quotes from their experience in New Zealand and consents to TNZ sharing this content on its social and trade media channels.

7. Claiming the Prize

- 7.1 The Winner must claim the Prize by confirming acceptance by email within 14 days of being notified. If the Prize remains unclaimed 7 days after this notification, TNZ will make all reasonable efforts to contact the Winner using the contact details provided at the time of entry. If the Winner cannot be contacted or located after making reasonable inquiries, TNZ reserves the right to choose a replacement Winner by carrying out a further random draw on 29 May 2025 at 3pm AEST at Level 12, 61 York Street, Sydney, 2000, NSW from entries that were received before the Closing Date. The replacement Winner will be notified in writing within 7 days of the re-draw, and their first initial, surname and postcode will be published on TNZ's social and trade communication channels on the date of the re-draw.
- 7.2 TNZ may require a Winner to verify their entry and provide acceptable proof of identity, age, residency and employment, with verification and approval from the Winner's employer (if applicable). In the event of the winning entry not complying with the Conditions the entry will be discarded and another Winner drawn.

8. Limitation of Liability

- 8.1 To the extent permitted by law, TNZ, its agents, employees and distributors will not in any circumstances be responsible or liable to compensate the Winner or accept any liability for any loss, damage, personal injury or death occurring as a result of accepting the Prize, including as a result of participating in activities included in the Prize except where caused by the negligence of TNZ. The Winner's (and their companion's) participation in some activities included in the Prize may be subject to agreeing to a waiver of liability as required by a third-party operator. TNZ, its agents, employees and distributors make no representations as to the suitability of any component of the Prize for any particular individual.
- 8.2 Your statutory rights are not affected. Nothing in these Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Australian Consumer Law being Schedule 2 to the *Competition and Consumer Act 2010*, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion.

9. Personal Information

- 9.1 TNZ will only process your personal information as set out in the TNZ privacy policy available here: <https://traveltrade.newzealand.com/au/about/privacy-agreement/>.
- 9.2 TNZ would like to use the details of the Winner for publicity purposes in connection with the Promotion. By submitting an entry to the Promotion, you acknowledge that TNZ may use your name and a photograph of you for publicity purposes in connection with the Promotion. If you object to this use,

please contact TNZ.

10. General

- 10.1 If there is any reason to believe that there has been a breach of these Conditions, TNZ may, at its sole discretion, reserve the right to exclude you from participating in the Promotion.
- 10.2 TNZ reserves the right to hold void, suspend, cancel, or amend the Promotion where it becomes necessary to do so, subject to approval from relevant state or territory jurisdictional authority'.
- 10.3 A failure by TNZ to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promotion and these Conditions are subject to Australian law and all Participants submit to the non-exclusive jurisdiction of the New Zealand courts.
- 10.4 This competition is in no way sponsored, endorsed or administered by or associated with Facebook, LinkedIn or any media publications used to promote this competition.