

\$700 Explore New Zealand Trip Credit | Terms & Conditions

Step 1	Step 2	Step 3
Apply for the Explore New Zealand Program	Utilizing Explore offers, plan your New Zealand FAM trip	Apply for the \$700 trip credit & send proof of travel upon return
Make sure you meet all requirements to be approved. Separate from the trip credit application.	Must travel during first or second travel periods to qualify.	Complete Part #1 before your trip and Part #2 after your trip to redeem your trip credit.

ELIGIBILITY | Qualifying agents must meet all of the following:

- United States or Canada resident
- Be a IATA certified agent
- Completed the New Zealand Specialist Program at either the Bronze, Silver or Gold level
- Submitted and received approval from Tourism New Zealand for the Explore New Zealand Discount Program
- Have a minimum New Zealand land stay of at least 5 nights
- Book international air transportation to/from New Zealand on one of the 3 Explore partner airlines
- Agents utilizing a non Explore partner airline will only be eligible for a \$350 trip credit
- Be among the first 30 approved Explore agents for the first travel period or the first 10 approved agents for the second travel
 period listed below
- Provide proof of travel in accordance with the requirements and deadlines

TRAVEL & BOOKING DATES:

Travel Period: October 1 - November 30, 2025 and March 1 - May 31, 2026

Black out periods apply between December 1, 2025 through February 28, 2026.

RESTRICTIONS:

- The Explore Trip Credit is available to the certified travel agent only. Travel companions do not qualify for the Trip Credit.
- Only the first 30 approved Explore agents will be eligible to receive the trip credit.

PROOF OF TRAVEL: Please complete both Part #1 and Part #2 on Page 2

CONDITIONS:

- The travel agent will plan all aspects of their independent FAM including but not limited to air, accommodation and activities.
- The travel agent will be responsible for any tax-related expenses.
- Applications can't be considered more than six months before proposed travel or less than four weeks before departing your home country. If you are wishing to apply and it is close to your departure date, please contact laxinfo@tnz.govt.nz
- Tourism New Zealand reserves the right to make the final decision with all Explore applications.
- Trip credit will be awarded in the form of a Visa® Gift Card to eligible U.S. travel agents and a Mastercard® Gift Card to eligible Canadian travel agents.

In making an application, the applicant acknowledges that Tourism New Zealand is not responsible in any way for the trip of the applicant. To the maximum extent permitted by law, Tourism New Zealand is not liable in any way to applicants in any circumstance, for any loss, damage, injury, cost, or expense incurred, whether in contract, tort (including negligence or breach of statutory duty), or otherwise, and including for any loss of profit, business, contracts, anticipated savings, or revenues, however arising.



Proof of Travel & Requirements | APPLICATION FORM

To apply for the \$700.00 Explore Trip Credit, please complete and email this form to laxinfo@tnz.govt.nz, along with a copy of your passport photo page.

Part #1 must be received 30 days prior to your departure date to New Zealand
Part #2 must be completed in the manner detailed below and received within 30 days after your trip return date from New Zealand

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PART #1: Air Booking Confirmation

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Agency Name:	IATA #:	Explore ID#:
Airline:	Ticket #:	
Departure City:	Departure Date:	Flight #
New Zealand Departure City:	Departure Date:	Flight #
Phone Number:		

PART #2: Proof of Travel | Email to laxinfo@tnz.govt.nz

To fulfill Part #2 of your Explore Trip Credit application, please complete items A, B, C and D listed below.

ITEM A: Trip Documentation

Please scan and email at least one of the following documents; include "Explore Proof of Travel" in subject line:

- New Zealand Immigration Stamp on your passport clearly showing arrival date
- Hotel folio/bill showing arrival and departure dates
- Boarding pass for both in-bound and out-bound flights to New Zealand

ITEM B: Trip Itinerary

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Please create a Word or Excel document outlining your trip itinerary, along with cities visited and any sightseeing tours or activities enjoyed, with your full name included clearly on the document.

ITEM C: Facebook Posts of Your New Zealand FAM Experience

Step 1: Before departing for your trip, become a member of the **Tourism New Zealand Agent Group - The Americas**, the official Tourism New Zealand North America Travel Trade Facebook community.

Step 2: During your New Zealand self FAM trip, please capture the activities, landscapes and experiences you enjoyed by taking a picture, creating a descriptive caption, include the hash tag #NZExploreAgent and post to the **Tourism New ZealandAgent Group - The Americas** Facebook Group Page.

Step 3: Post these same experiences to your own Facebook page.

ITEM D: Complete the Pre and Post Explore Famil Surveys

Please be sure to complete both the pre-famil survey prior to your trip and post-famil survey after your trip to be eligible.