

**Tourism New Zealand If You Seek Global Famil**  
**'Win a place on a fam trip to New Zealand' Singapore Competition**  
**Terms and Conditions**

**1. The Promoter**

1.1 The Promotion is organised by the New Zealand Tourism Board, trading as Tourism New Zealand ('**TNZ**'), and registered at One George Street #15-03a, Singapore 049145

**2. Promotion Entry Period**

2.1 The 'Win a place on a fam trip to New Zealand' promotion ("**the Promotion**") will run from 00:01 GMT on 1 November 2022 (**the "Opening Date"**) to 17:00 GMT on 28 February 2023 inclusive ("**the Closing Date**") ("**the Promotion Period**").

2.2 All competition entries received after the Closing Date are automatically disqualified.

**3. Eligibility**

3.1 This Promotion is only open to legal residents in Singapore who are both (i) aged 18 years or older at the time of entry and (ii) actively employed full time at a travel agency or tour operator as a travel consultant selling travel to New Zealand, at the time the prize is awarded ("**Participants**", "**You**") **and up to and including the dates of the Prize.**

3.2 Employees of TNZ or any of its subsidiary or affiliated companies and their immediate families (parents, siblings, spouses, children) and members of their households, and anyone otherwise connected with operation or fulfilment of the Promotion and the immediate family members of, and/or those living in the same household of such persons, are not eligible to enter or win the Promotion.

3.3 The Promotion is subject to all applicable Singapore laws and regulations.

3.4 In entering the Promotion, you confirm that you are eligible to do so and eligible to claim the prize. TNZ may require you to provide proof that you are eligible to enter the competition.

**4 Entry**

4.1 Participants must enter the Promotion online by submitting the online entry form provided on: <https://traveltrade.newzealand.com/se/if-you-seek-global-famil-sg>

4.2 To be eligible, Participants must earn points as detailed below:

4.2.1 Opt in to TNZ's trade newsletter, if they are not already, via the entry form (One point)

4.2.2 Sign up for the Marketing Hub (One point)

4.2.2a Download one or more 'If You Seek' marketing materials (Three points)

4.2.3 Join our closed Facebook Group (One point)

4.2.3a Engage with our posts by either liking or commenting (Two points per like or comment)

4.2.4 Register to become a Bronze New Zealand expert through our 100% Pure New Zealand Specialist Programme (One point)

4.2.4a Complete 10 Modules (Five points)

4.2.5 Attend at least one virtual training (Three points per training)

4.3 Participants agree that if they should win the competition they will achieve 'bronze' status in Tourism New Zealand's training platform, New Zealand Specialist Programme before they depart on the trip.

- 4.4 Two winners (“the **Winner or Winners**”) will be chosen from a draw of the top five highest earning points participants, during the first week of March 2023 (“**Draw Date**”).
- 4.5 No purchase is necessary and there is no charge to register for use of the website.
- 4.6 The Promoter will not accept:
- (a) responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or
  - (b) proof of transmission as proof of receipt of entry to the competition.
- 4.7 By submitting a competition entry, you are agreeing to be bound by these terms and conditions.
- 4.8 For help with entries, please see <https://traveltrade.newzealand.com/se/if-you-seek-global-famil-sq> where you can also find a copy of these competition terms and conditions.

## 5. **The Prize**

- 5.1 The prize (‘the **Prize**’) is:
- Placement on a 7-night (minimum) famil trip for WINNER ONLY to New Zealand, including select activities and select meals.
  - There are two (2) **Prizes** available to be won. The activities will be provided by third party activity providers, whose identity will be communicated to you when trip dates are confirmed.
- 5.2 Each of the Prizes is expected to be available and to take place likely in April or May 2023, dates to be confirmed and are subject to change at TNZ’s discretion.
- 5.3 The flights will be provided by an appropriate partner airline to be confirmed by TNZ (“the **Partner Airline**”).
- 5.4 All flights will be subject to the airline partner’s Conditions of Carriage, which will be provided upon confirmation of trip dates, and frequent flyer points cannot be accrued on Grand Prize air travel. Other components of the Grand Prize will similarly be subject to the provider’s standard terms
- 5.5 It is a Winner’s responsibility to ensure that they are fit, well and able to travel. The Promoter reserves the right to withdraw a Prize and re-award the Prize to another Participant where health reasons or concerns prevent a Winner from taking up a Prize.
- 5.6 The Prize does not include: visas, any transport not set out under clause 5.1, travel insurance, medical insurance, the cost of transfers to and from airports or stations, food and drink, spending money, tax (including any applicable tourism levy) or personal expenses. Any other costs incurred in addition to those set out above and that are incidental to the fulfilment of the prize are the responsibility of the Winner.
- 5.7 You will be responsible for ensuring that you are available to travel and hold valid passports, any necessary visas and travel documents for the trip in question.
- 5.8 The chosen activities included in the fam trip are to be used during your time in New Zealand, and subject at all times to availability, demand and the terms and conditions of the activity provider.
- 5.9 A Prize is non-transferrable, non-refundable, non-negotiable non-substitutable, and cannot be canceled, exchanged or redeemed for cash. Any further details of a Prize will be communicated to the Winners by email only, by TNZ, the partner airline and the relevant activity providers.

## 6. **Winners**

- 6.1 The decision of TNZ in drawing the Winners is final and no correspondence or discussion will be entered into.
- 6.2 TNZ will contact the Winners by email as soon as practicable after the Draw Date, using the email address provided with the competition entry.
- 6.3 The Winner must be willing to take part in a global group educational which may have some experience activities filmed with the resulting footage edited and shared within TNZ's social and trade media channels. The Winner may be asked to write a summary blog of their trip that addresses the activities they chose as part of their Prize, to be shared on TNZ's website and social media channels. Or in place of a blog, the Winner may provide a series of social media posts and video interviews that "tag" each respective activity provider/tourism product. All content shall be subject to the approval of TNZ and approval must be sought prior to publication of any content.
- 6.4 The Prize educational fam trip aims to increase the product knowledge of participating travel consultants in order to increase selling confidence and capability to convert more New Zealand holiday enquiries. TNZ will require the Winner to disclose how many New Zealand holidays they have sold previously and provide information to TNZ disclosing how many holidays they have sold to New Zealand after 6 and 12 months of the fam trip.

## **7. Claiming The Prize**

- 7.1 If you are a Winner, you must collect the prize by confirming acceptance by email within 7 days of the Draw Date. TNZ will make all reasonable efforts to contact the Winner using the contact details provided at the time of entry. If a Winner cannot be contacted or is not available, or has not claimed their prize within 14 days of the Draw Date, TNZ reserves the right to choose another Winner by carrying out a further random draw from the entries that were received before the Closing Date.
- 7.2 TNZ may require the Winner to verify their entry and provide acceptable proof of identity, age, residency and employment, with verification and approval from the Winner's employer (if applicable). In the event of the winning entry not complying with the Conditions the entry will be discarded.

## **8. Limitation of Liability**

- 8.1 Insofar as is permitted by law, TNZ, its agents or distributors will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of TNZ, its agents or distributors or that of their employees. Your statutory rights are not affected.
- 8.2 The Prize does not meet the definition of a "Package" for the purposes of the Package Travel and Linked Travel Arrangements 2018 and Tourism New Zealand shall therefore have no liability as an "Organiser" or otherwise under that legislation.

## **9. Personal Information**

- 9.1 TNZ will only collect, use, disclose and otherwise process your personal information ("PI") in relation to the Promotion and prizes as set out in the TNZ privacy policy, available here: <https://traveltrade.newzealand.com/us/about/privacy-agreement/> or as otherwise notified to you. Your PI will be collected to enable TNZ and its agencies to administer and promote this Promotion, and advertise to you. The PI of winners may be provided to third parties assisting in the conduct of the Promotion, including prize suppliers and deliverers, and for publicity purposes surrounding the Promotion. If the PI requested is not provided, the individual may not participate in the Promotion and or receive the prize. By entering this Promotion, the individual consents to the use of their PI as described. Individuals may have rights of access to and correction of their PI. A request to access, update or correct

any personal information should be directed to the TNZ privacy officer at [privacypolicy@tnz.govt.nz].

- 9.2 TNZ would like to use the details of the Winners for publicity purposes in connection with the Promotion. By submitting an entry to the Promotion, you acknowledge that TNZ may use your name, entry and a photograph of you for publicity purposes in connection with the Promotion. If you object to this use, please contact TNZ at the address set out in paragraph 1.

## **10. General**

- 10.1 If there is any reason to believe that there has been a breach of these terms and conditions, TNZ may, at its sole discretion, reserve the right to exclude you from participating in the Promotion.
- 10.2 TNZ reserves the right to hold void, suspend, cancel, or amend the Promotion where it becomes necessary to do so.
- 10.3 A failure by TNZ to enforce any of its rights at any stage does not constitute a waiver of those rights. This competition is subject to Singapore law however all entrants submit to the non-exclusive jurisdiction of the New Zealand courts.
- 10.4 This competition is in no way sponsored, endorsed or administered by or associated with Facebook, LinkedIn or any media publications used to promote this competition.